



Euphoria
Mobility

Cabman MDT

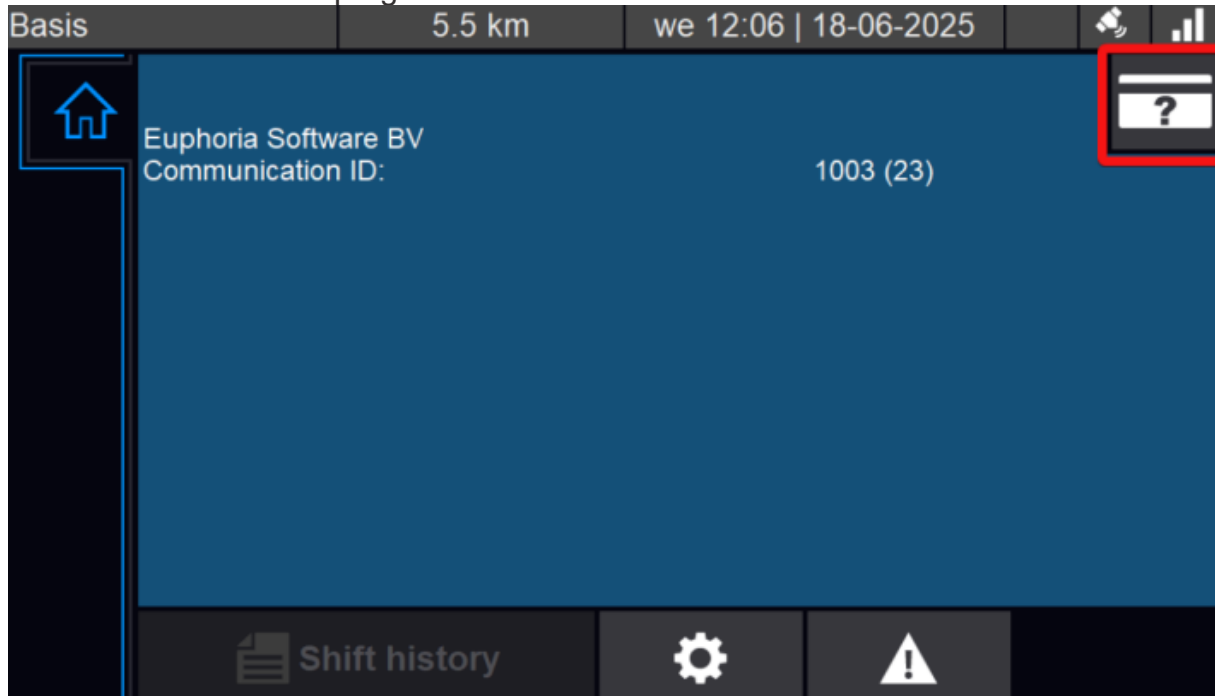
Driver Manual

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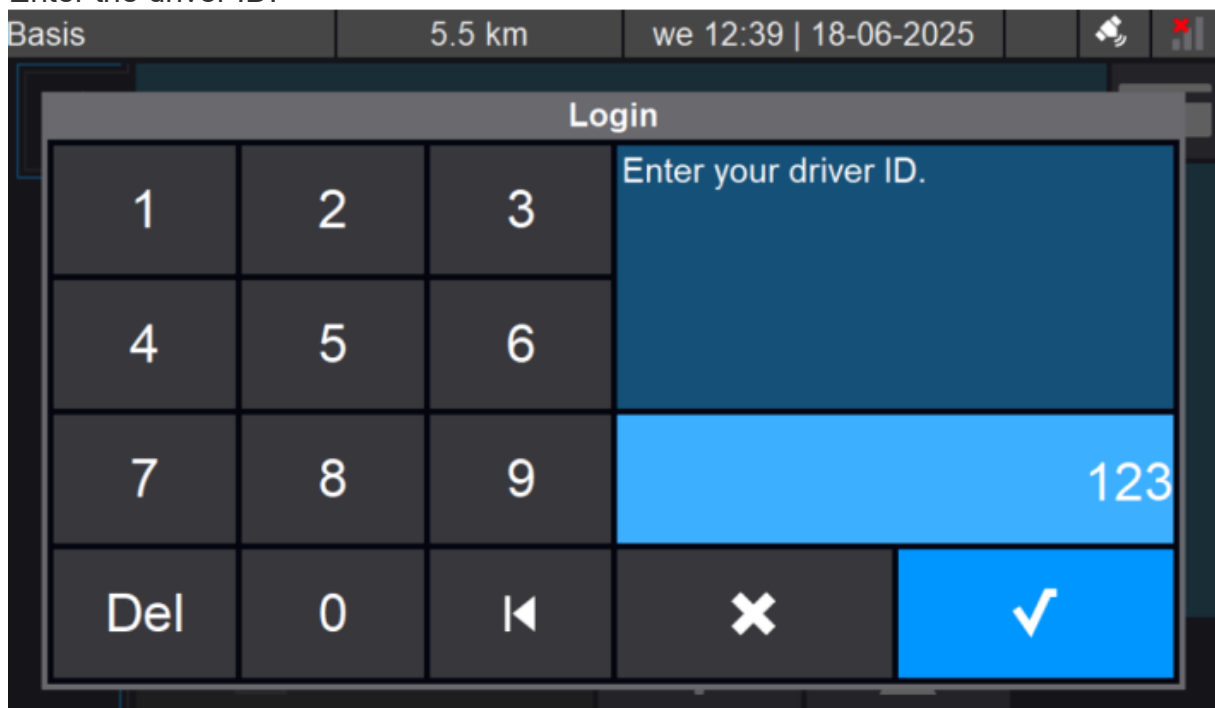
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Start shift

Press the icon in the top-right corner.



Enter the driver ID.



Enter the PIN number

Basis 5.5 km we 12:40 | 18-06-2025

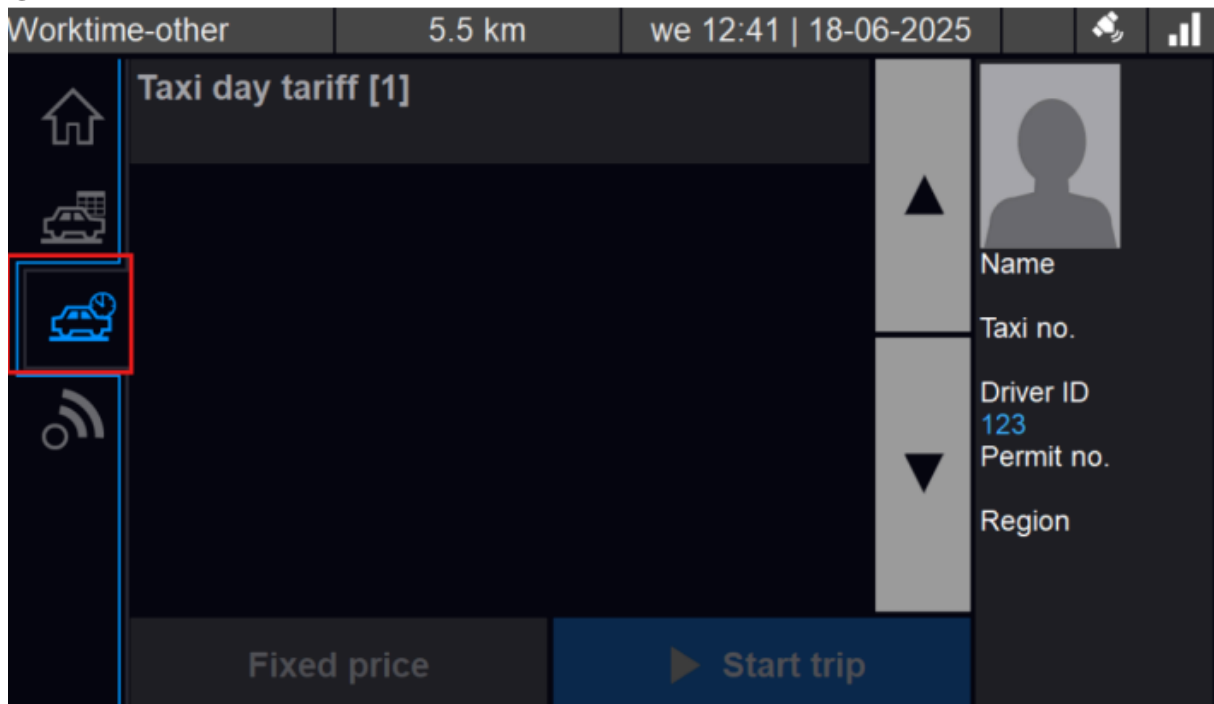
Pincode

Enter your pincode

1	2	3	Enter your pincode	
4	5	6		
7	8	9		
Del	0	⏮	✖	✓

Start trip

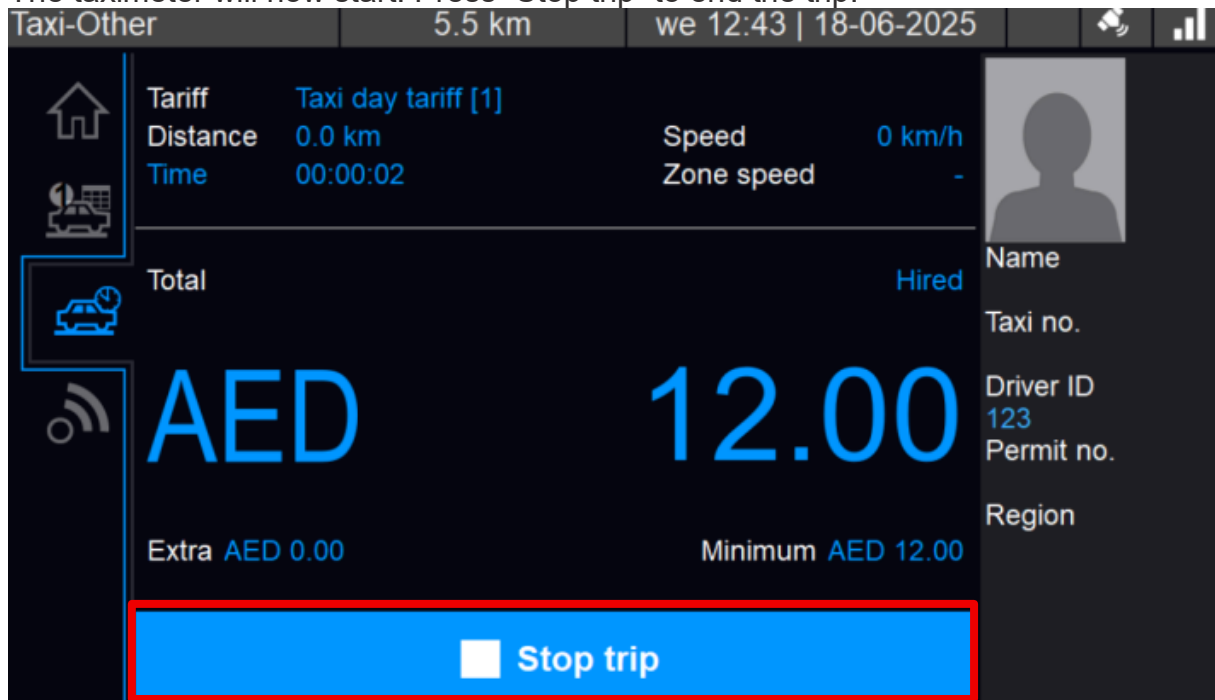
Go to the taximeter tab.



Select the tariff and press "Start trip."

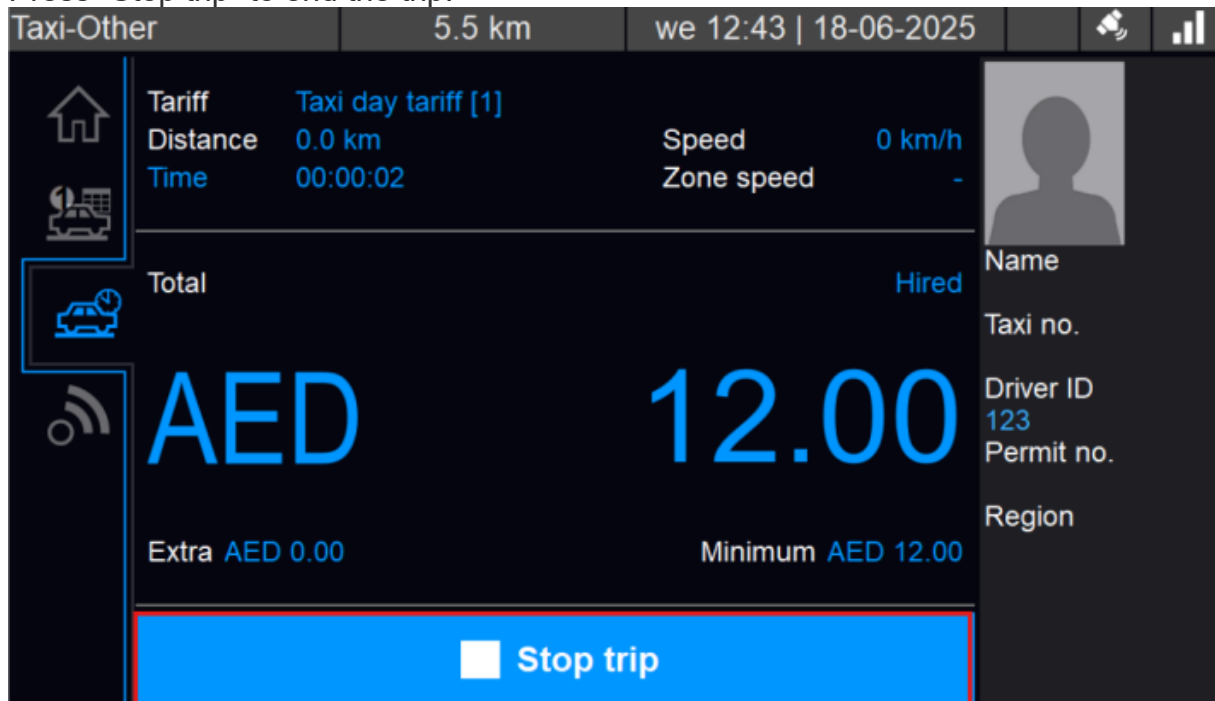


The taximeter will now start. Press “Stop trip” to end the trip.

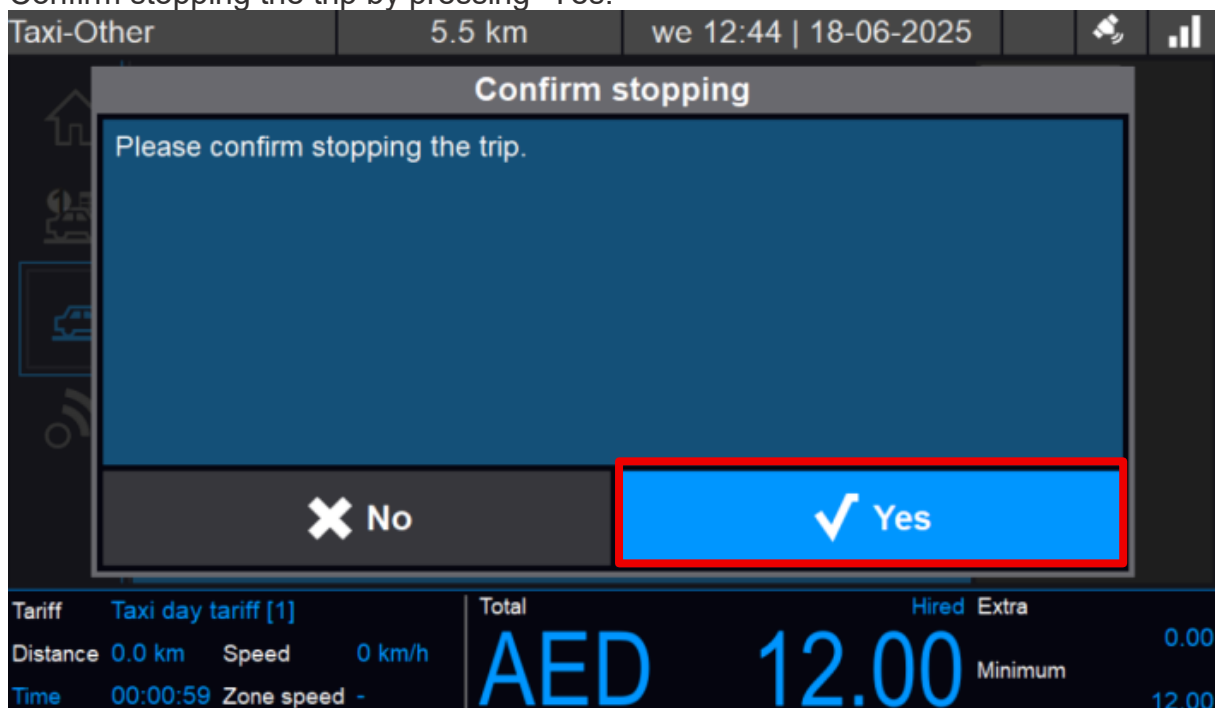


Stop trip

Press “Stop trip” to end the trip.



Confirm stopping the trip by pressing “Yes.”



Select the payment type and press “Release” to finish the trip.

Worktime-other		5.5 km	we 12:44 18-06-2025			
Payment client: Customer 1						
 Cash		Fare: AED 12.00 Total: AED 12.00				
 Qr Payment						
				Release		
Tariff	Taxi day tariff [1]	Total	Stopped		Extra	
Distance	0.0 km	Speed	0 km/h		Minimum	0.00
Time	00:01:10	Zone speed	-		Minimum	12.00
		AED		12.00		

If you want to print a receipt, press “Yes.”

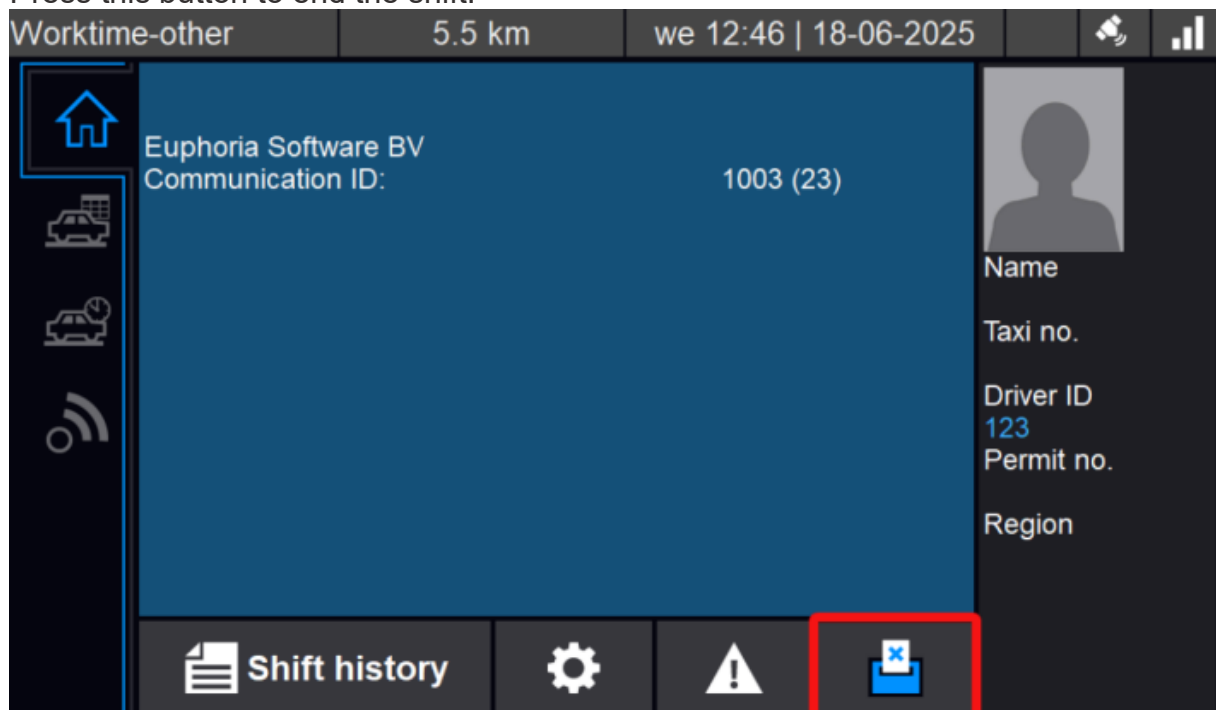
Worktime-other		5.5 km	we 12:45 18-06-2025			
Taxi day tariff [1]						
Print receipt Do you want to print the receipt? No Yes						
Fixed price		▶ Start trip				

End shift

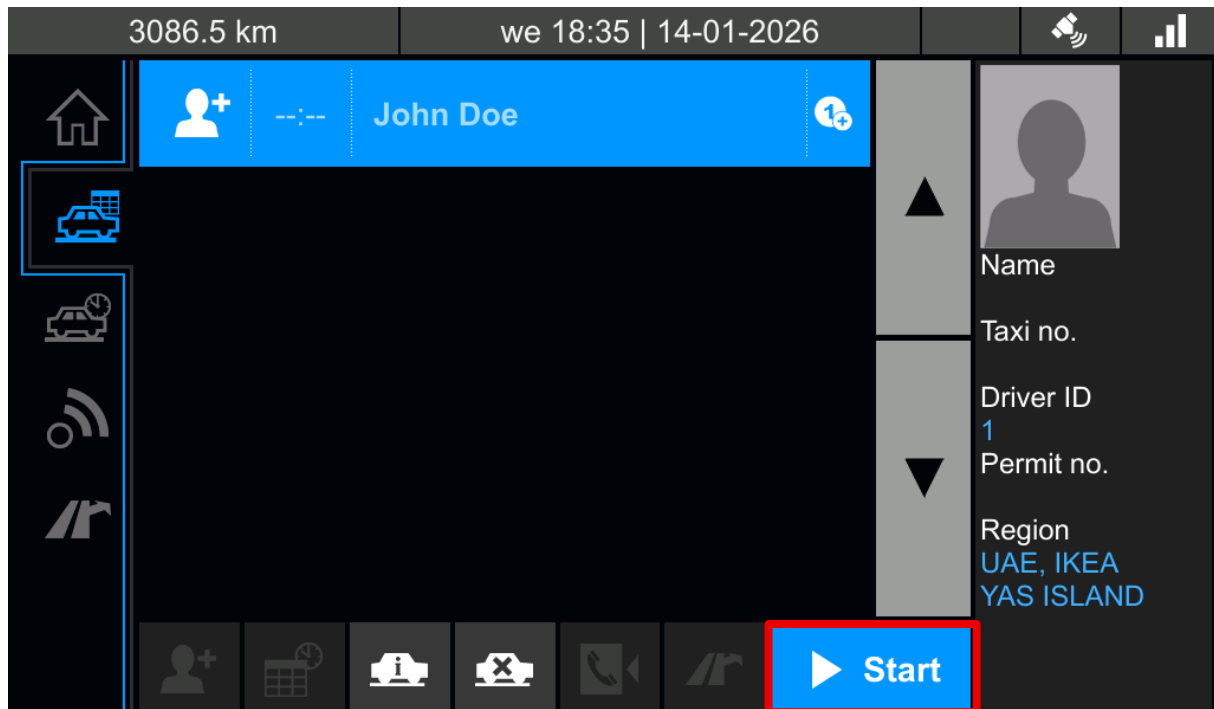
Go to the Home tab.



Press this button to end the shift.



Use navigation

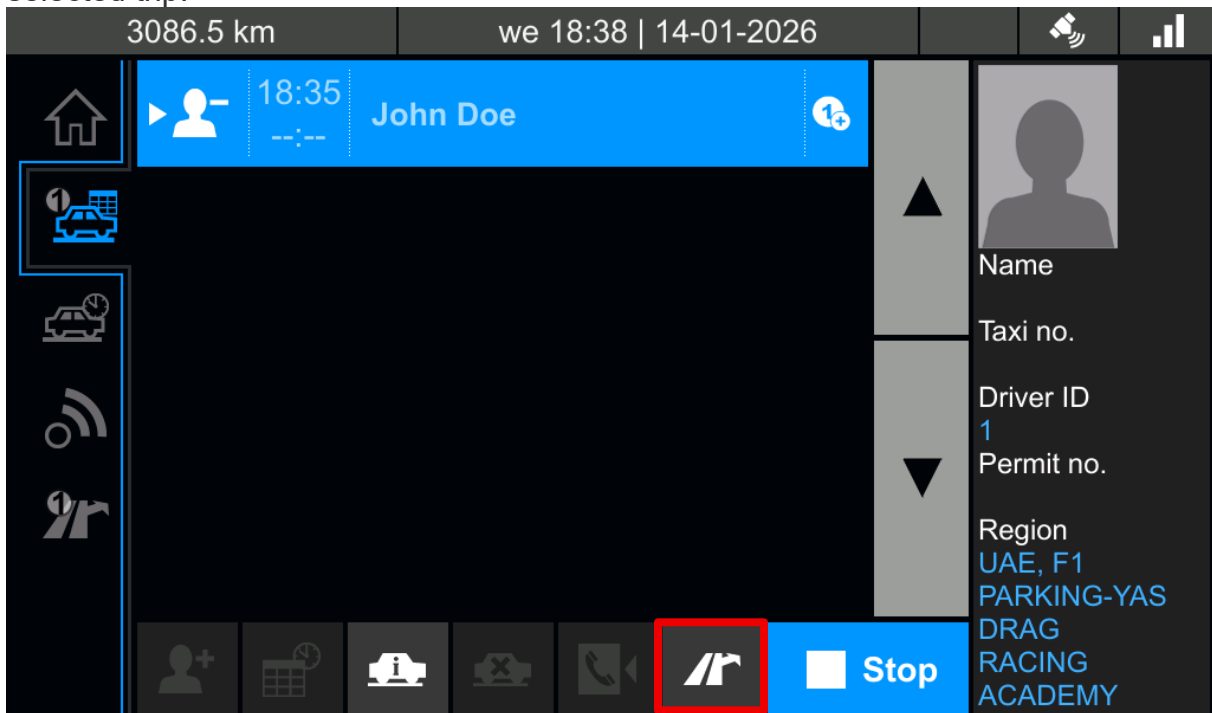


Go to the Trip tab to start a trip.

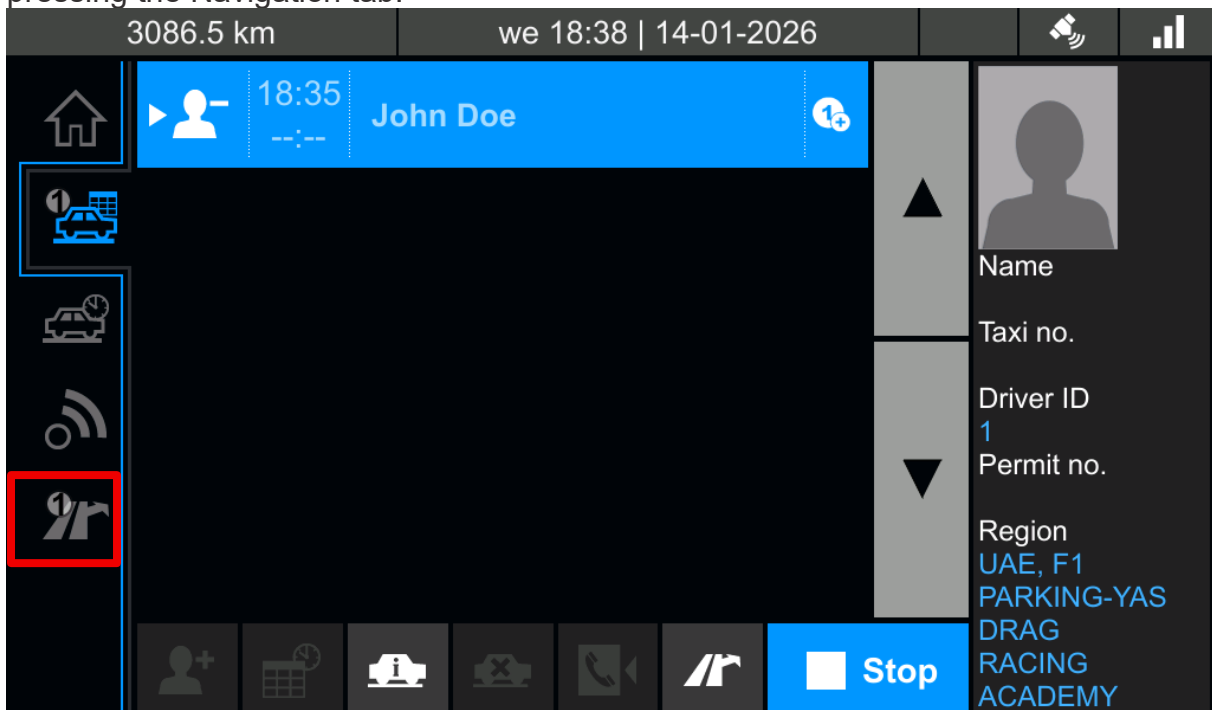
When the trip is started, the Navigation tab automatically opens with the drop-off location as the destination. It is not possible to see the ETA in the navigation.



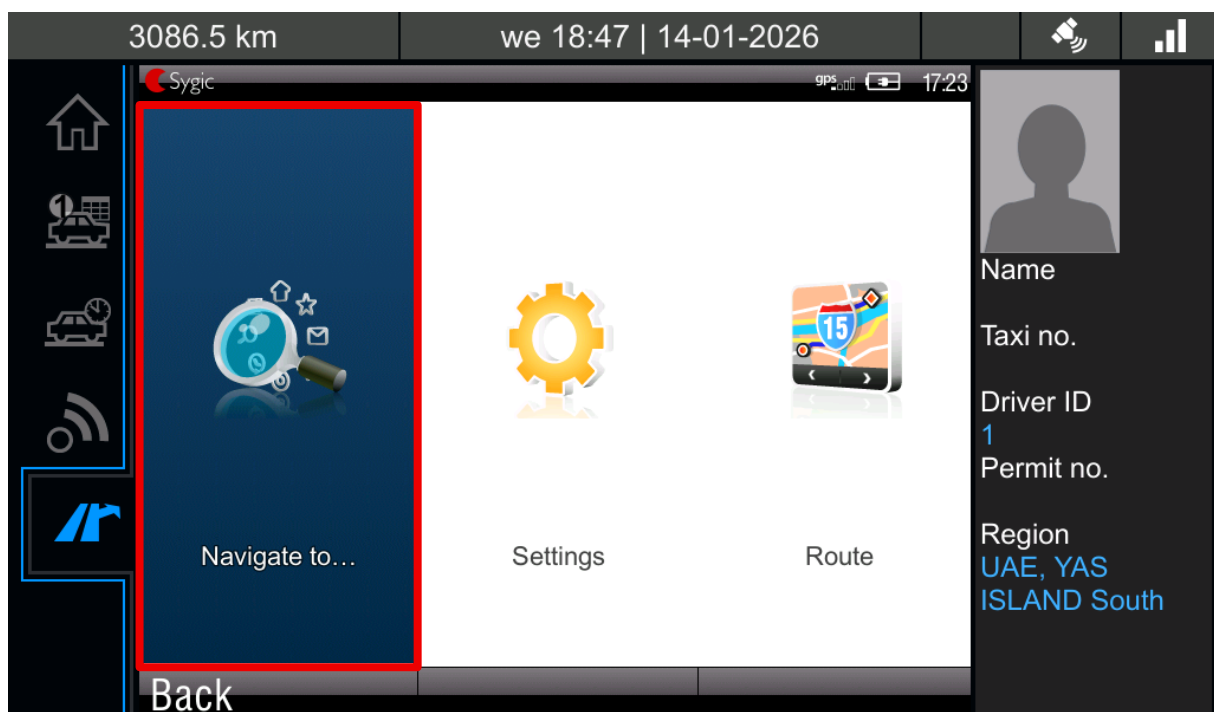
It is also possible to open navigation by pressing the navigation button for the selected trip.

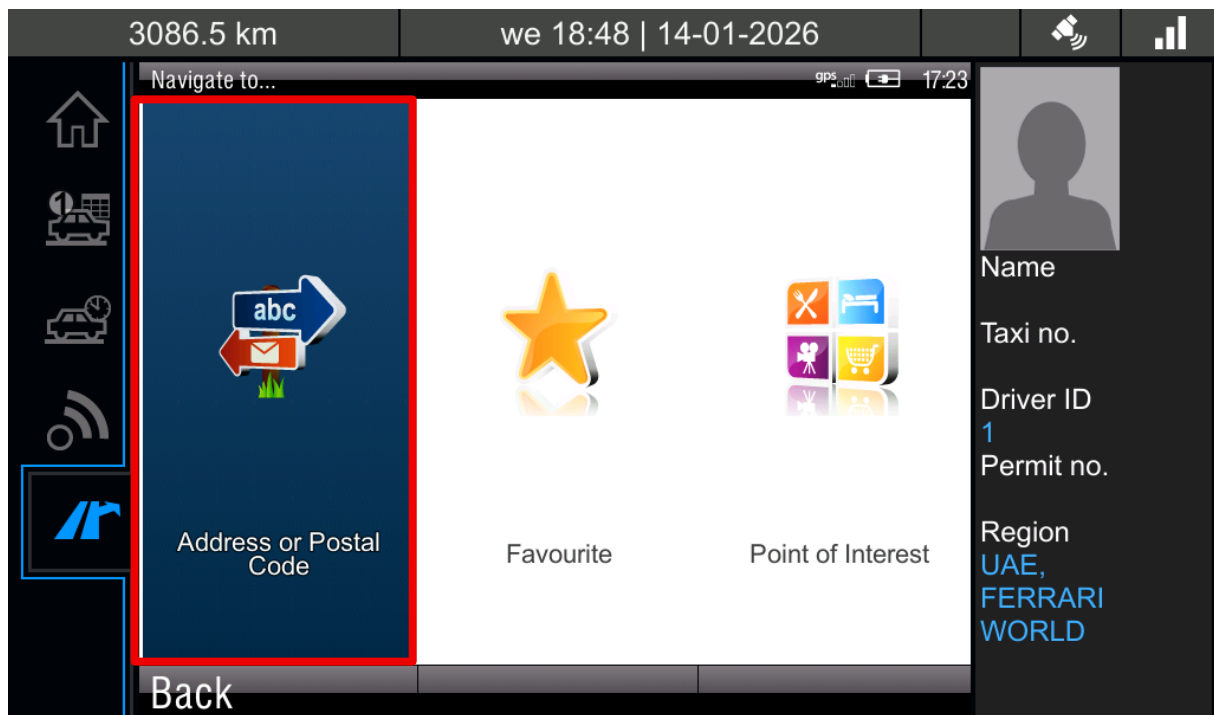


It is also possible to open the Navigation tab manually with the current destination by pressing the Navigation tab.



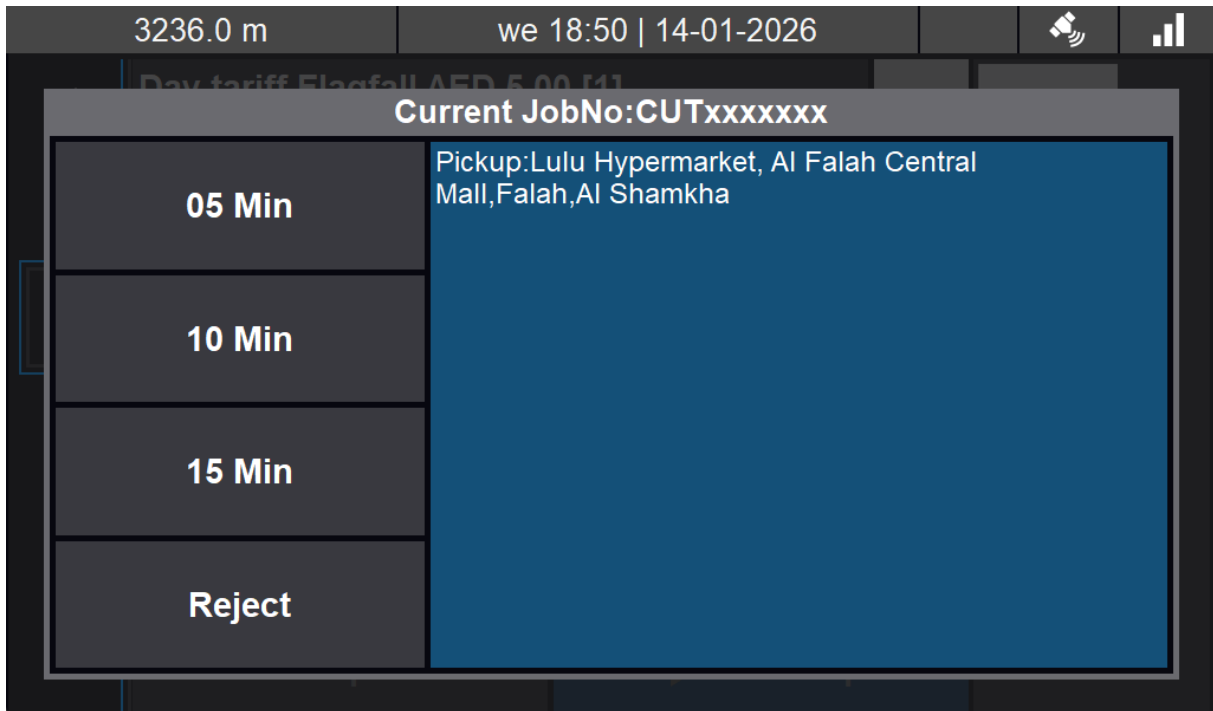
It is also possible to set a manual destination by pressing the map and using the “Navigate to” button.





Bidding

A dispatch job will start with a bidding. Press the button that matches the amount of minutes it would take for you to arrive at the pickup point.

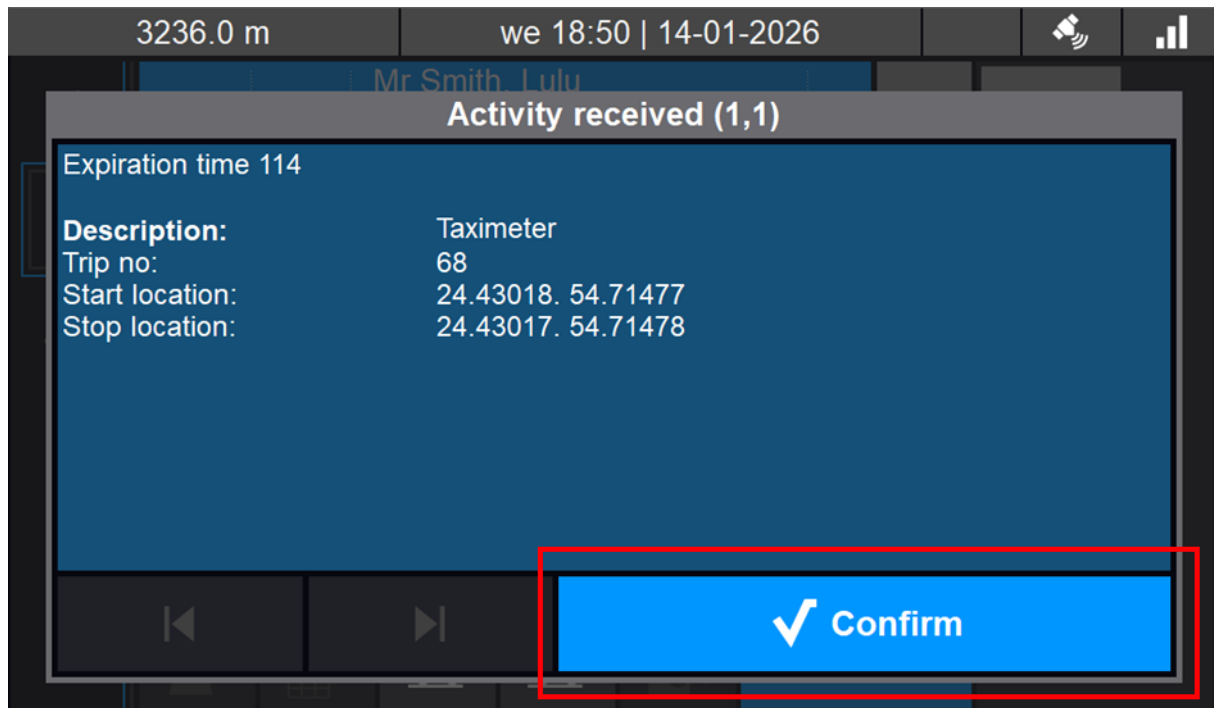


The screenshot shows a mobile application interface for a dispatch job. At the top, there is a status bar with the text "3236.0 m", "we 18:50 | 14-01-2026", and icons for signal and battery. Below this, a modal window is displayed with the title "Current JobNo:CUTxxxxxxx". The modal contains a list of bidding options on the left and a large blue area on the right. The bidding options are "05 Min", "10 Min", "15 Min", and "Reject". The blue area contains the text "Pickup:Lulu Hypermarket, Al Falah Central Mall,Falah,Al Shamkha".

Current JobNo:CUTxxxxxxx	
05 Min	Pickup:Lulu Hypermarket, Al Falah Central Mall,Falah,Al Shamkha
10 Min	
15 Min	
Reject	

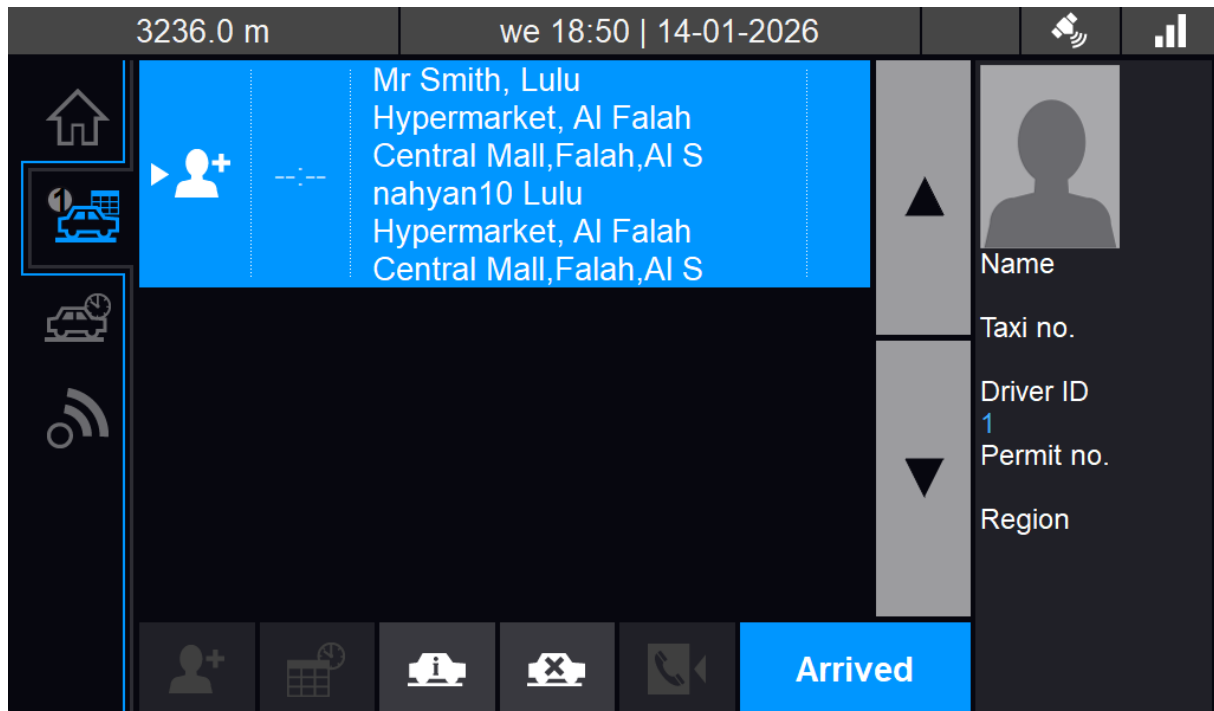
Award

When you are awarded the job, you will receive the activity like this.
At this point you may only accept the job. If this job is received in error dispatch will remove it!

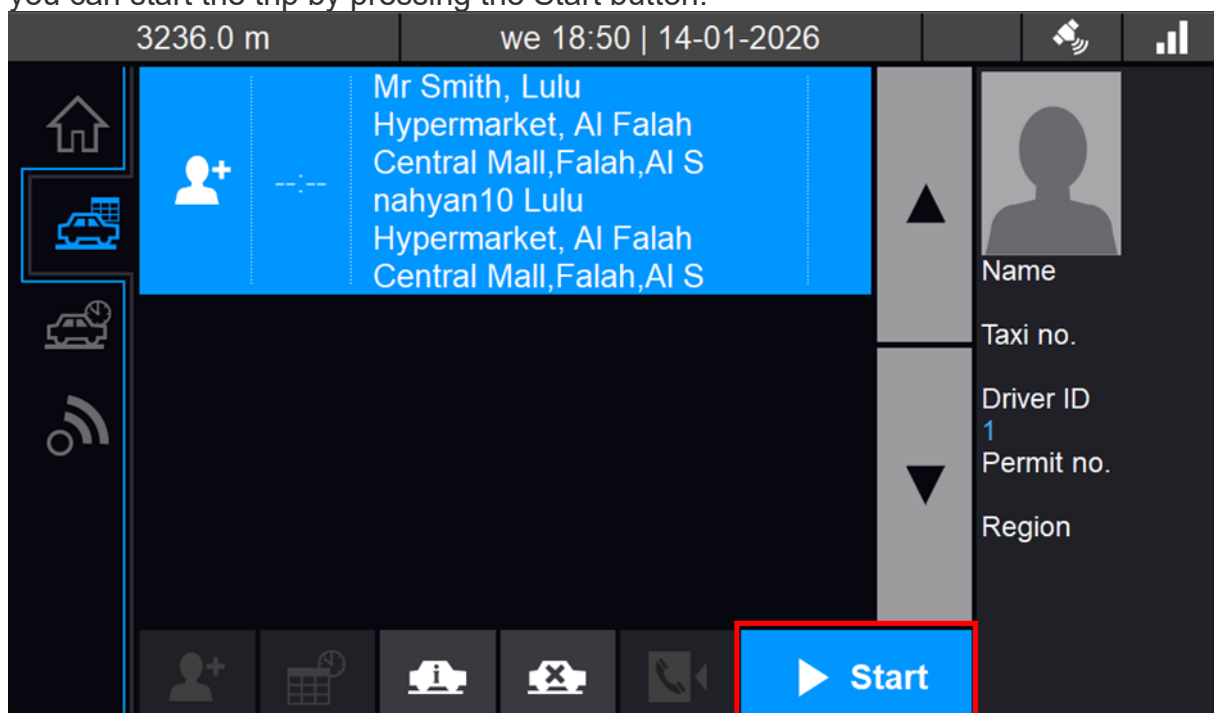


Dispatch

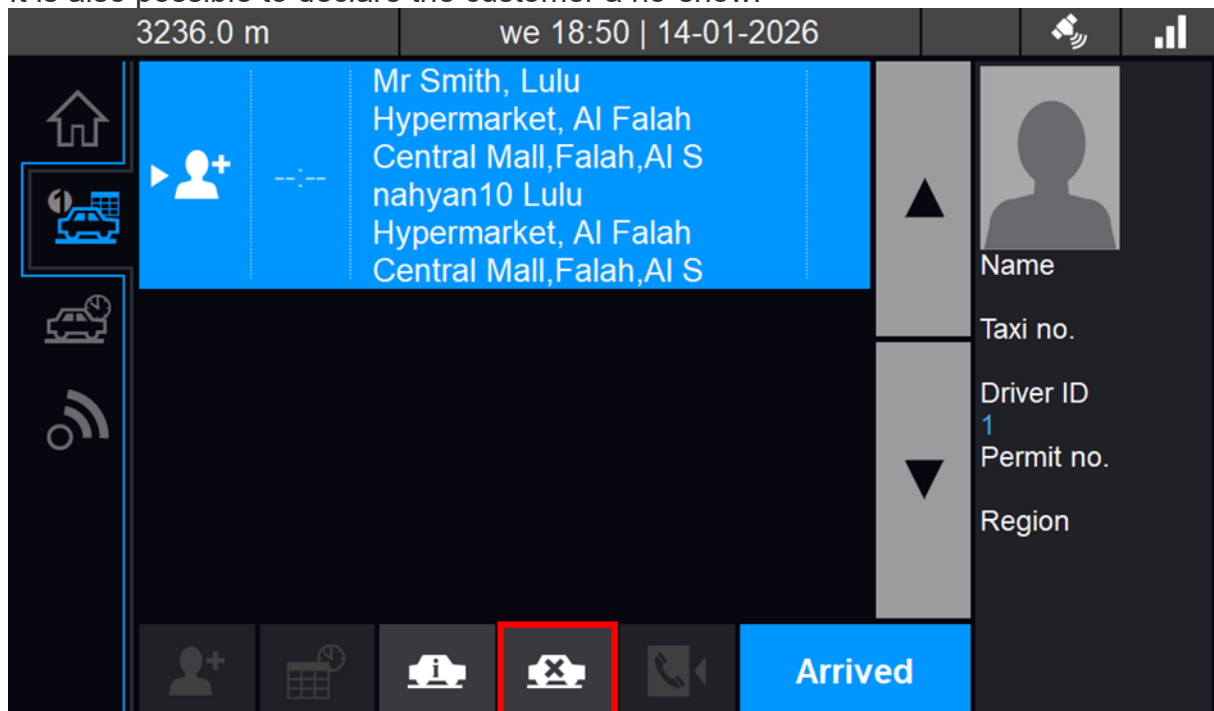
When the trip contains navigation coordinates the navigation window will open and direct you to the pickup point of the job.



When you arrive at the pickup point, the MDT will return to the trip screen. From here, you can start the trip by pressing the Start button.



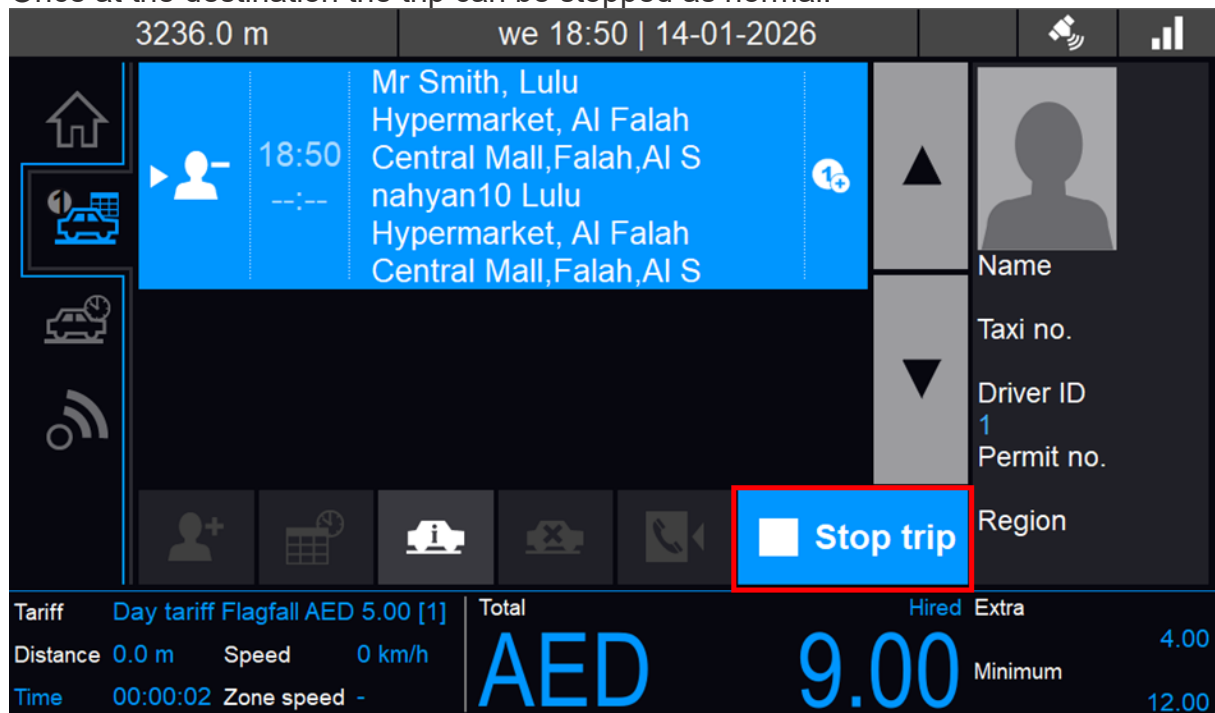
It is also possible to declare the customer a no-show.



When the trip is started, the Navigation tab automatically opens with the drop-off location as the destination.



Once at the destination the trip can be stopped as normal.



3236.0 m we 18:50 | 14-01-2026

Mr Smith, Lulu
Hypermarket, Al Falah
Central Mall, Falah, Al S
nahyan10 Lulu
Hypermarket, Al Falah
Central Mall, Falah, Al S

18:50
--:--

Name
Taxi no.
Driver ID
1
Permit no.
Region

Stop trip

Tariff	Day tariff	Flagfall AED 5.00 [1]	Total	Hired	Extra
Distance	0.0 m	Speed	0 km/h	AED 9.00	4.00
Time	00:00:02	Zone speed	-	Minimum	12.00

Select the Payment type and press “Release” to finish the trip. Press PayBy to pay using the PayBy terminal.

177.8 km		th 16:50 09-04-2026				
Payment client: Customer 1						
 Cash	 PayBy	Fare: AED 12.00				
		Total:		AED 12.00		
 Qr Payment						
		Release				
Tariff	Day tariff Flagfall AED 5.00 [1]	Total	Stopped Extra 0.00			
Distance	0.0 km	Speed	0 km/h	Minimum 12.00		
Time	00:00:01	Zone speed	-			
		AED	5.00			

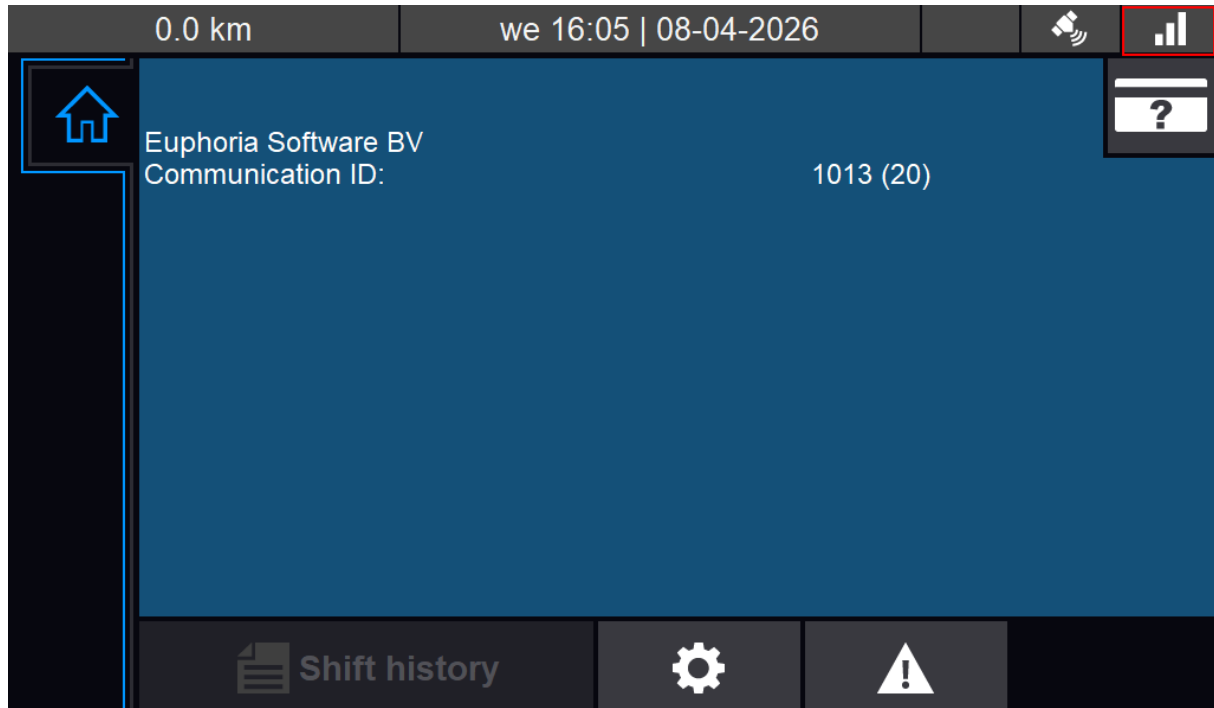
If you want to print a receipt, press “Yes.” The receipt is not printed automatically.

Worktime-other	5.5 km	we 12:45 18-06-2025			
Taxi day tariff [1]					
Print receipt					
Do you want to print the receipt?					
No			Yes		
Fixed price		Start trip			

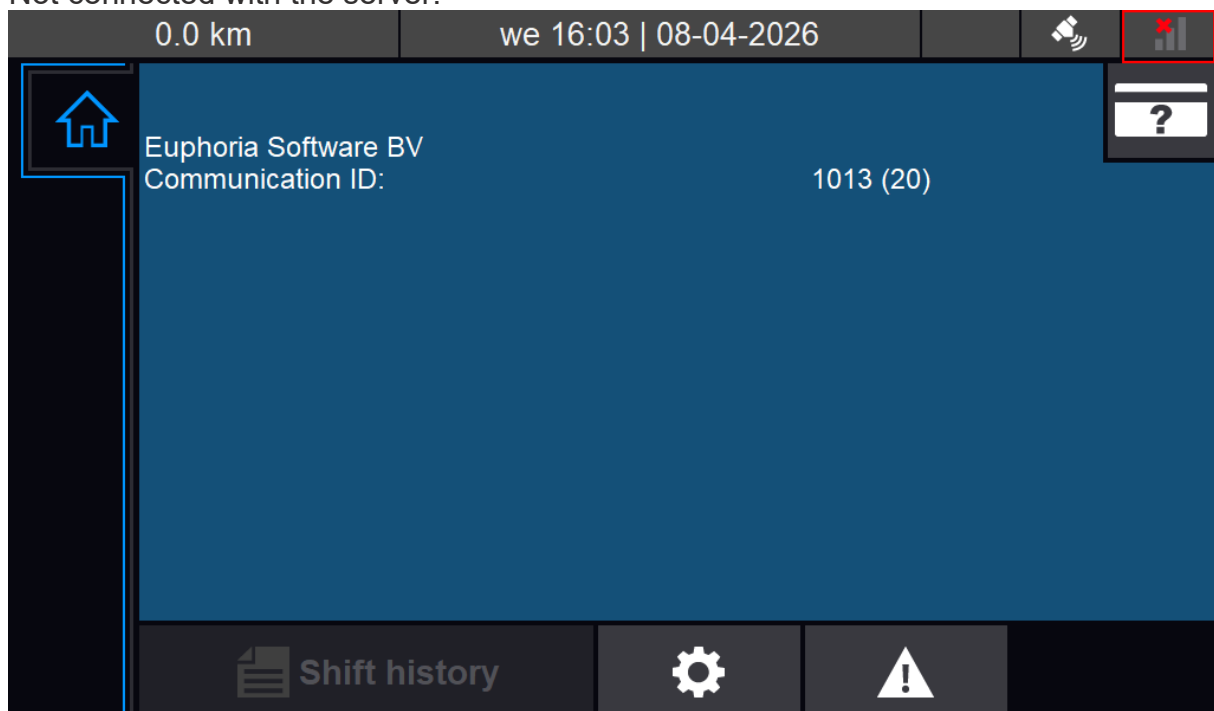
Server connection

The icon in the top right corner indicates whether the MDT is connected to the server. Without a connection, you cannot log in or receive trips.

Connected to server.



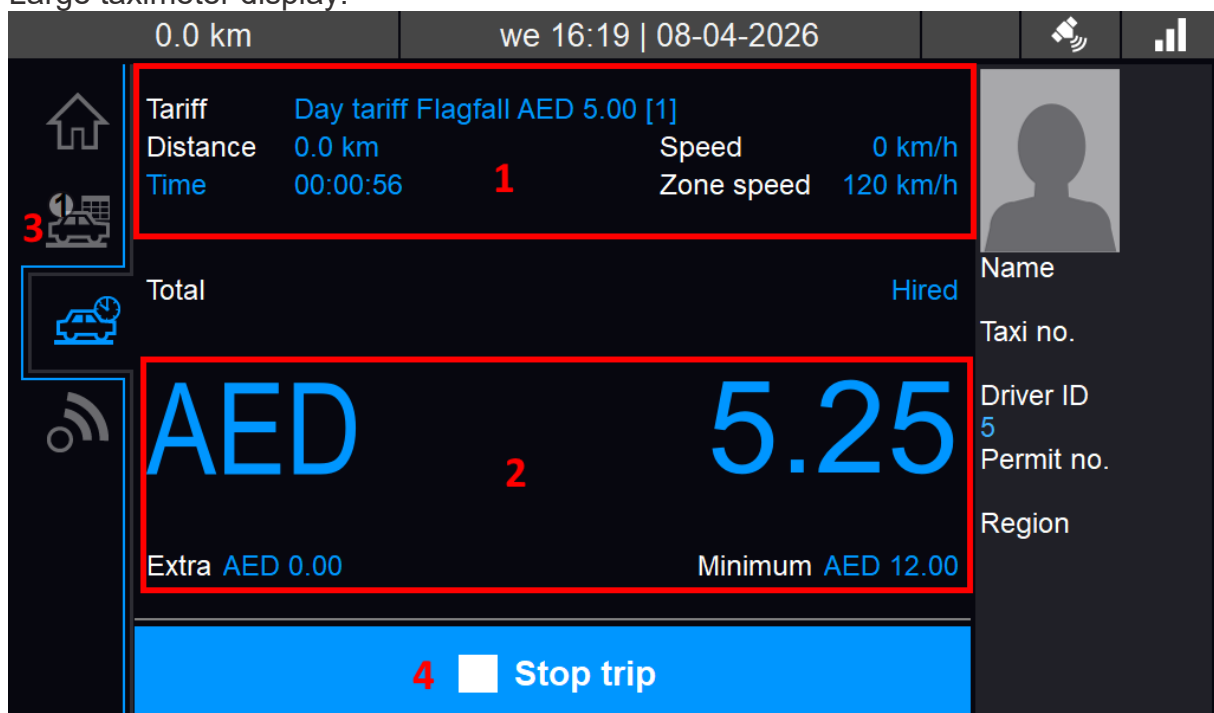
Not connected with the server.



Taximeter/Trip screens

1. Taximeter details including distance, duration, current speed and maximum speed in current zone.
2. Taximeter fare including surcharge and minimum fare.
3. To trip overview.
4. Stop the taximeter trip.
5. To large taximeter display.
6. To trip details.

Large taximeter display.



Tripoverview and Small taximeter display.

0.0 km

we 16:32 | 08-04-2026

5

▶ 16:18

Customer 1

▲

▼

Name

Taxi no.

Driver ID

5

Permit no.

Region

UAE

6

4 Stop trip

Tariff	Day tariff	Flagfall	AED 5.00 [1]	Total	Hired	Extra	
Distance	0.0 km	Speed	1 0 km/h	AED 2	11.50	Minimum	0.00
Time	00:13:04	Zone speed	120 km/h				12.00

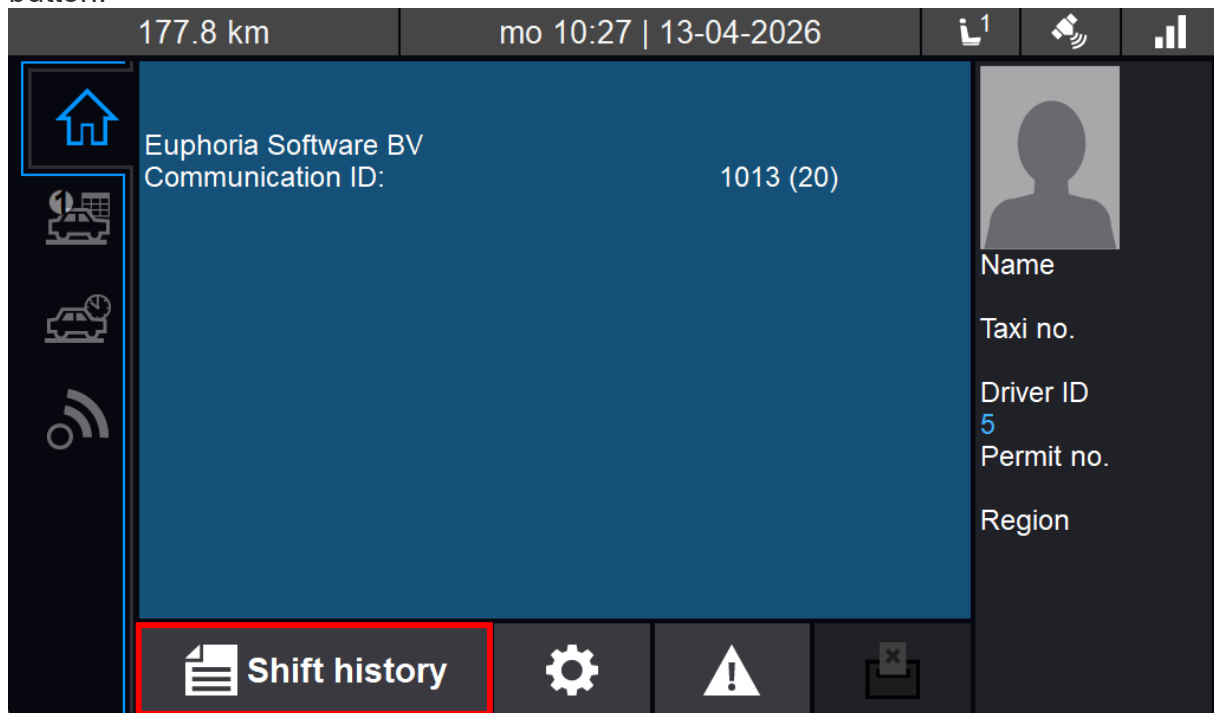
Trip details

In the trip details you can find information about the customer, pickup address and drop-off address, Trip ID and start time. This is accessible when there is any active trip.

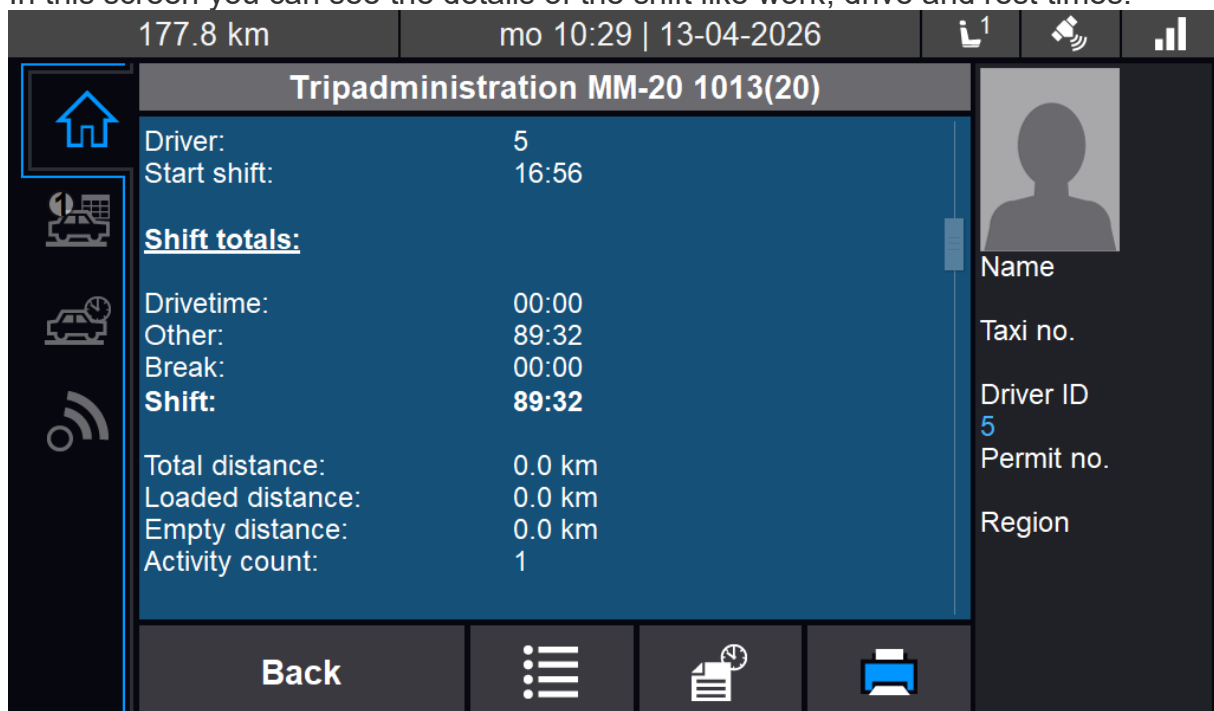
177.8 km		th 17:06 09-04-2026		1		1		1	
Tripdetails									
Customer:		Mr Smith							
Telephone no:		0512345678							
Number of passengers:		2							
Driven distance		0.0 km							
Fare:		AED 0.00							
<u>To pickup location:</u>									
<u>Start location:</u>									
Name:		Lulu Hypermarket							
<u>Stop location:</u>									
Name:		Al Falah Central Mall							
   		 Name Taxi no. Driver ID 5 Permit no. Region		 Back  Remarks  Print					

Shift details

To view the shift details and trip history, go to the Home tab and click the Shift history button.



In this screen you can see the details of the shift like work, drive and rest times.

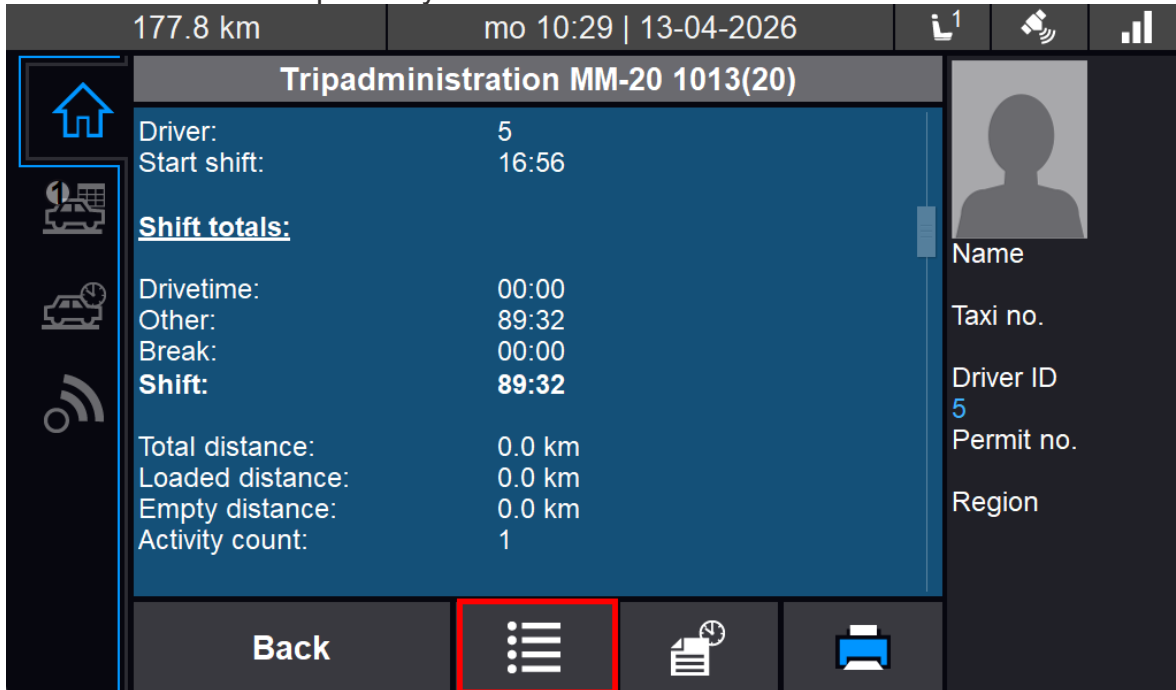


If you scroll down you can see the totals of the current shift.

181.2 km		mo 11:28 13-04-2026		  	
Tripadministration MM-20 1013(20)				 Name Taxi no. Driver ID 5 Permit no. Region UAE	
Break:		00:00			
Shift:		00:06			
Total distance:		1.8 km			
Loaded distance:		1.8 km			
Empty distance:		0.0 km			
Activity count:		2			
Total Collection:		AED 16.00			
Payment Type totals:					
Total cash:		AED 16.00			
Payment Amount totals:					
Total Fare:		AED 12.00			
Total Booking Fees:		AED 4.00			
Back					

Trip history

From the shift details, you can also see an overview of all completed trips and activities. Click the Trip history button to view the list.



177.8 km mo 10:29 | 13-04-2026

Tripadministration MM-20 1013(20)

Driver: 5
Start shift: 16:56

Shift totals:

Drivetime: 00:00
Other: 89:32
Break: 00:00
Shift: 89:32

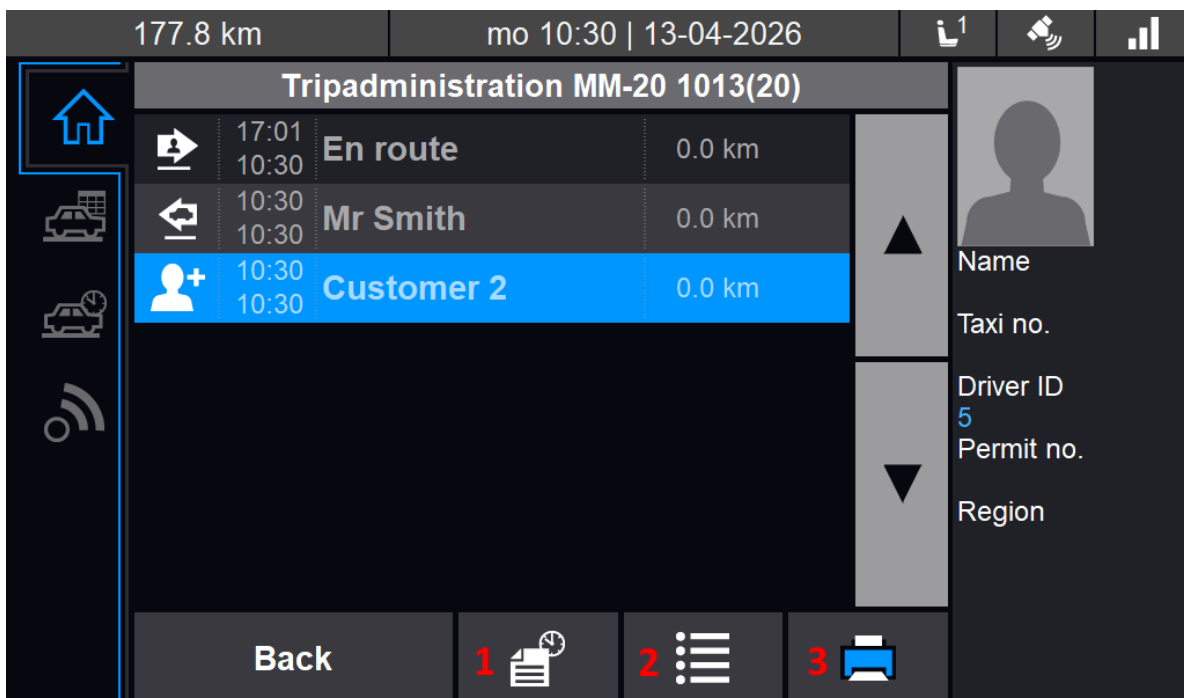
Total distance: 0.0 km
Loaded distance: 0.0 km
Empty distance: 0.0 km
Activity count: 1

Back **Trip history**  

Name
Taxi no.
Driver ID 5
Permit no.
Region

You can see the list of all the trips and activities of the current shift.

1. See work drive rest times overview.
2. Details of the trip/activity.
3. Print trip overview.



177.8 km mo 10:30 | 13-04-2026

Tripadministration MM-20 1013(20)

	17:01 10:30	En route	0.0 km
	10:30 10:30	Mr Smith	0.0 km
	10:30 10:30	Customer 2	0.0 km

Back **1**  **2**  **3** 

Name
Taxi no.
Driver ID 5
Permit no.
Region

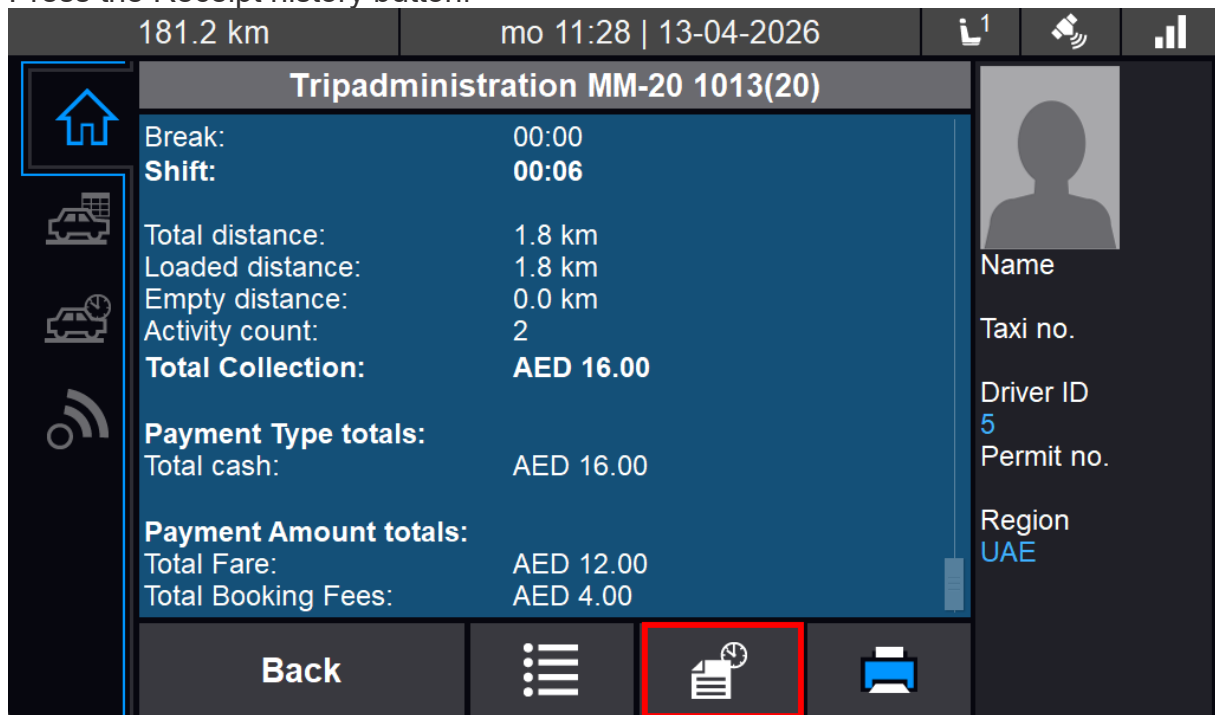
To see the details of a trip, select a trip and press the view details button.

181.2 km		mo 11:25 13-04-2026		1		Signal	
Tripadministration MM-20 1013(20)							
   	<u>Taximeter:</u>						 Name Taxi no. Driver ID 5 Permit no. Region UAE
	Transporttype: Taximeter						
	Trip no: 256						
	Customer: Mr Smith						
	Telephone no: 0512345678						
	Number of passengers: 2						
	Driven distance: 1.8 km						
	Payment type: Cash						
	Fare: AED 16.00						
	<u>To pickup location:</u>						
<u>Start location:</u>							
◀ Back				Print			

181.2 km		mo 11:26 13-04-2026		1		Signal			
Tripadministration MM-20 1013(20)									
   	Coordinates: 51.5540783 5.0797549						 Name Taxi no. Driver ID 5 Permit no. Region UAE		
	Actual start time: 11:21								
	<u>Stop location:</u>								
	Name: Al Falah Central Mall								
	Coordinates: 25.3225 55.45638								
	Actual stop time: 11:24								
	◀ Back				Print				

Receipt history

In the shift details, it is also possible to print receipts for previous trips and shifts. Press the Receipt history button.



181.2 km mo 11:28 | 13-04-2026

Tripadministration MM-20 1013(20)

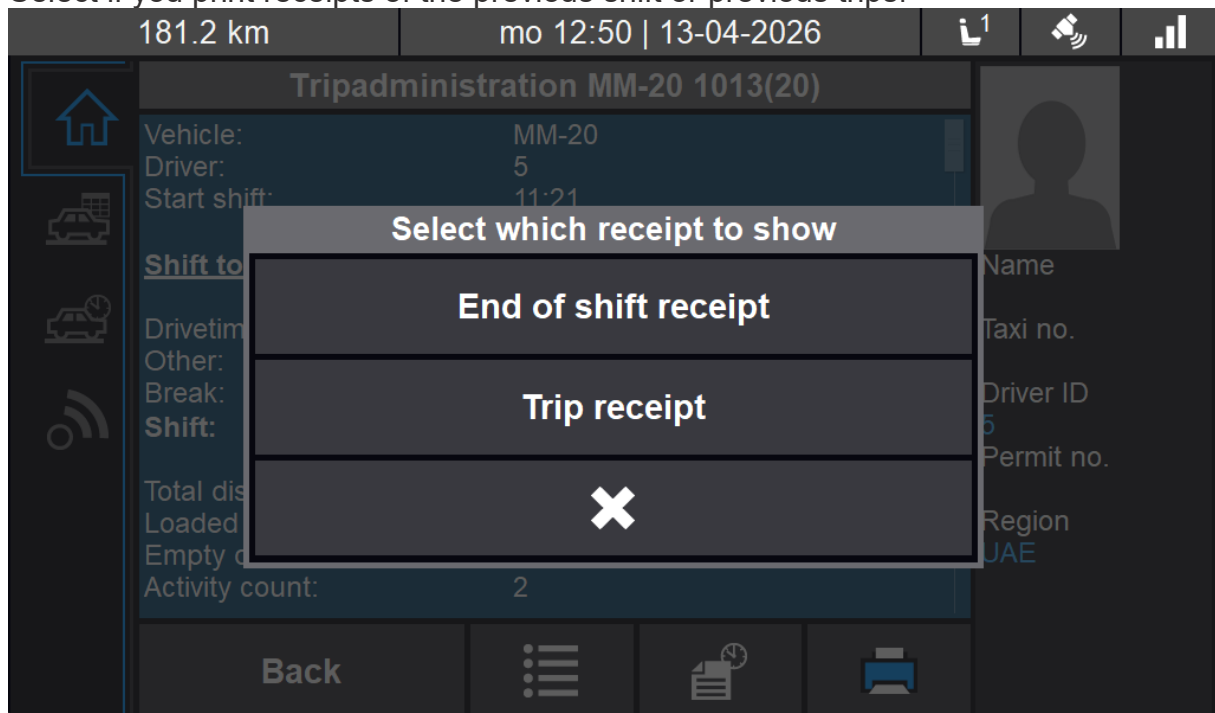
Break:	00:00
Shift:	00:06
Total distance:	1.8 km
Loaded distance:	1.8 km
Empty distance:	0.0 km
Activity count:	2
Total Collection:	AED 16.00
Payment Type totals:	
Total cash:	AED 16.00
Payment Amount totals:	
Total Fare:	AED 12.00
Total Booking Fees:	AED 4.00

Back [Menu] [Receipt History] [Print]

Driver Information:

- Name
- Taxi no.
- Driver ID 5
- Permit no.
- Region UAE

Select if you print receipts of the previous shift or previous trips.



181.2 km mo 12:50 | 13-04-2026

Tripadministration MM-20 1013(20)

Vehicle: MM-20
Driver: 5
Start shift: 11:21

Select which receipt to show

- End of shift receipt
- Trip receipt
- X

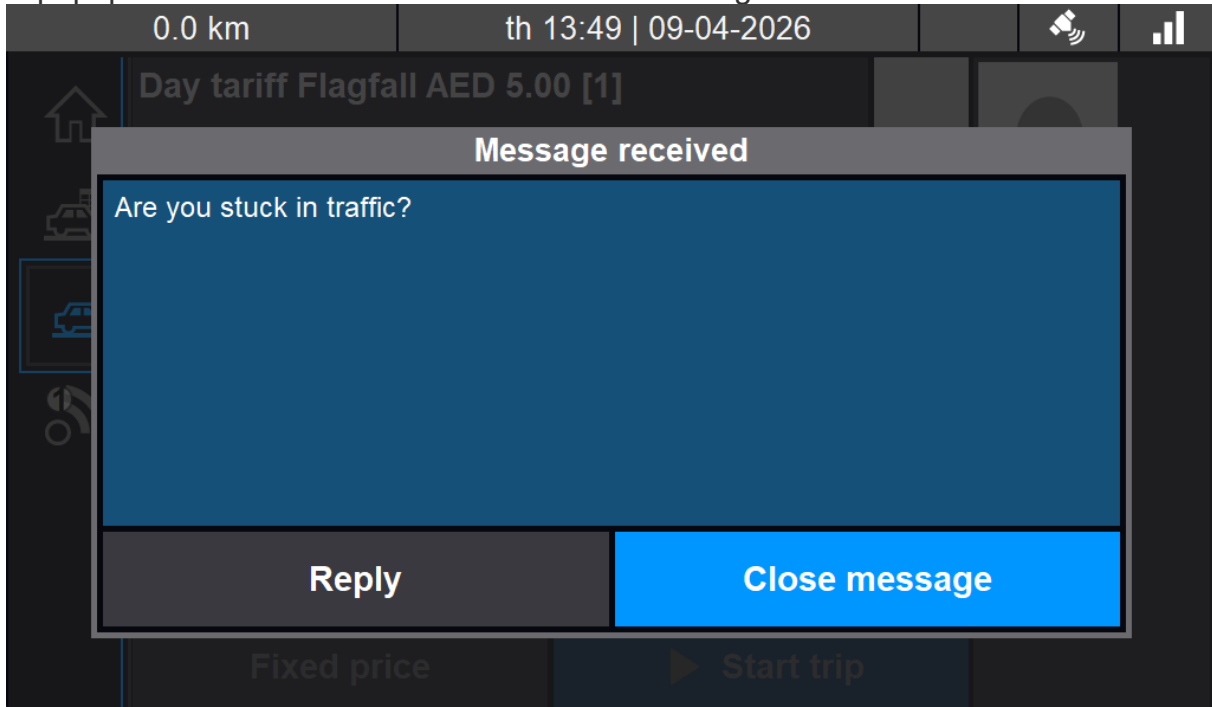
Back [Menu] [Receipt History] [Print]

If pressed you see a list of previous trips or shifts. Select a shift or trip and press the Print button to print the receipt.

181.2 km	mo 12:52 13-04-2026			
End of shift receipt overview				
Date		Shift No		
13-04-2026 11:21		10		
09-04-2026 16:56		9		
09-04-2026 16:49		0		
09-04-2026 16:49		8		
09-04-2026 16:26		7		
09-04-2026 15:00		6		
◀ Back				

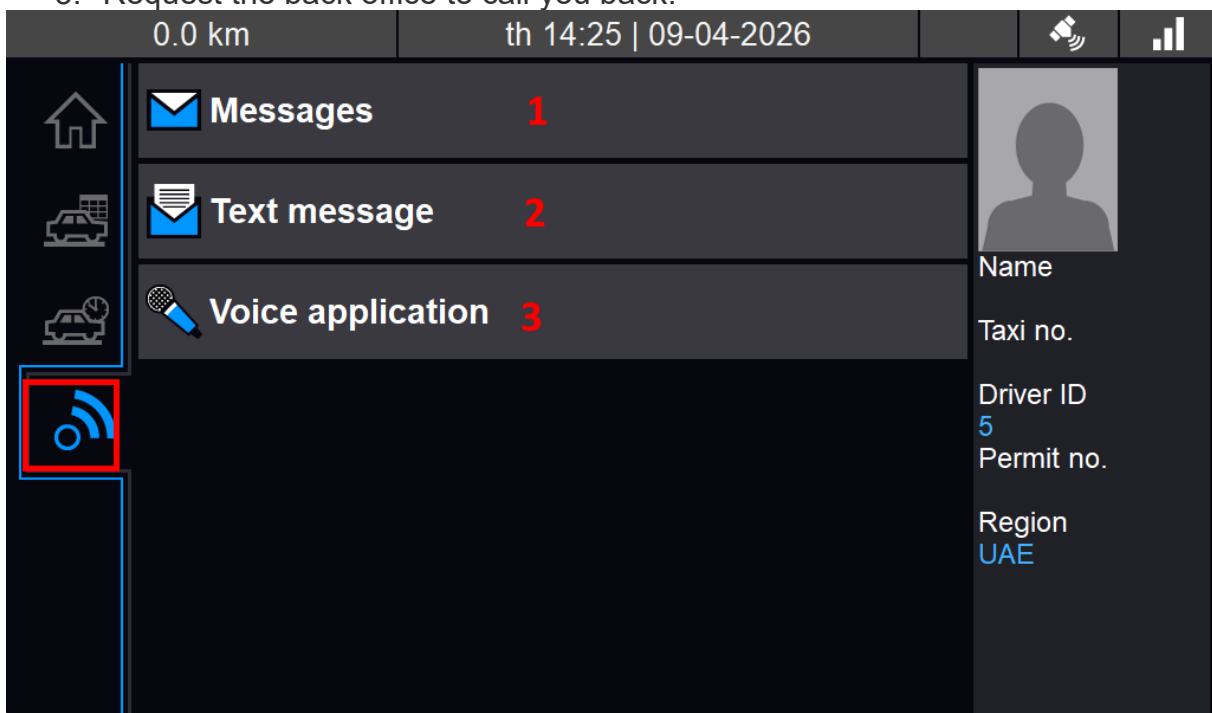
Messages

A popup is shown when the MDT receives a message from the back office.

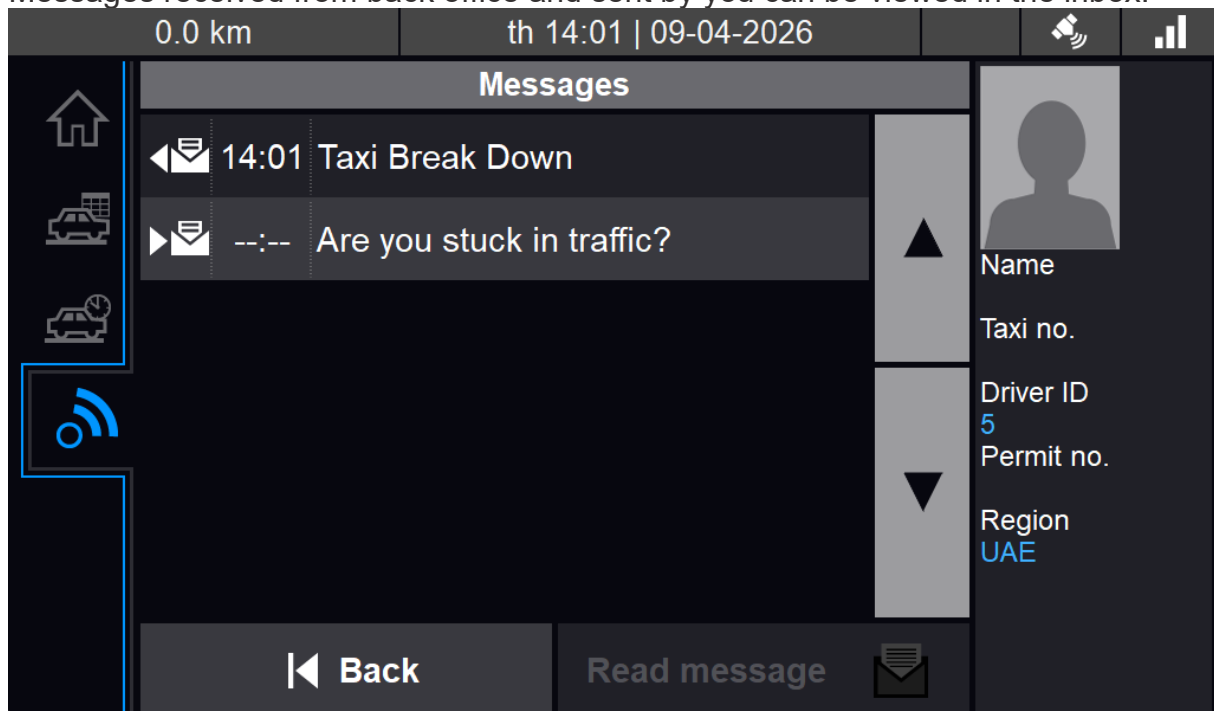


To view messages press the indicated tab.

1. View all messages sent and received.
2. Send a text message to the back office.
3. Request the back office to call you back.

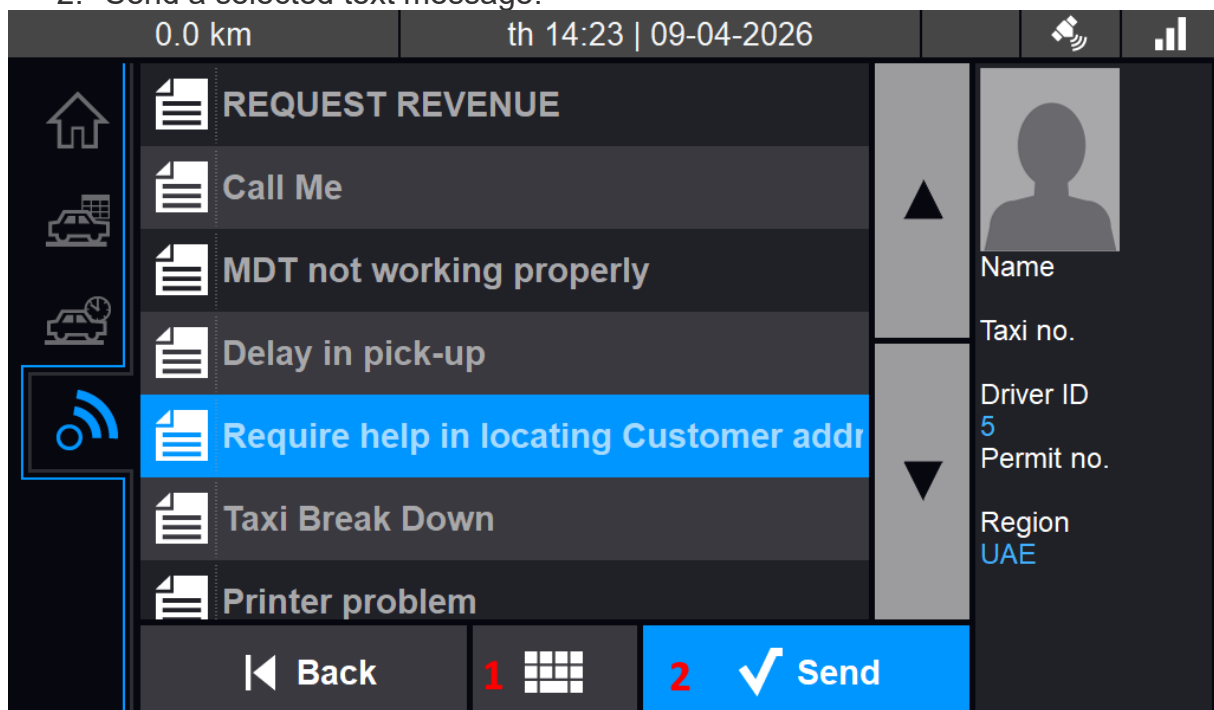


Messages received from back office and sent by you can be viewed in the inbox.



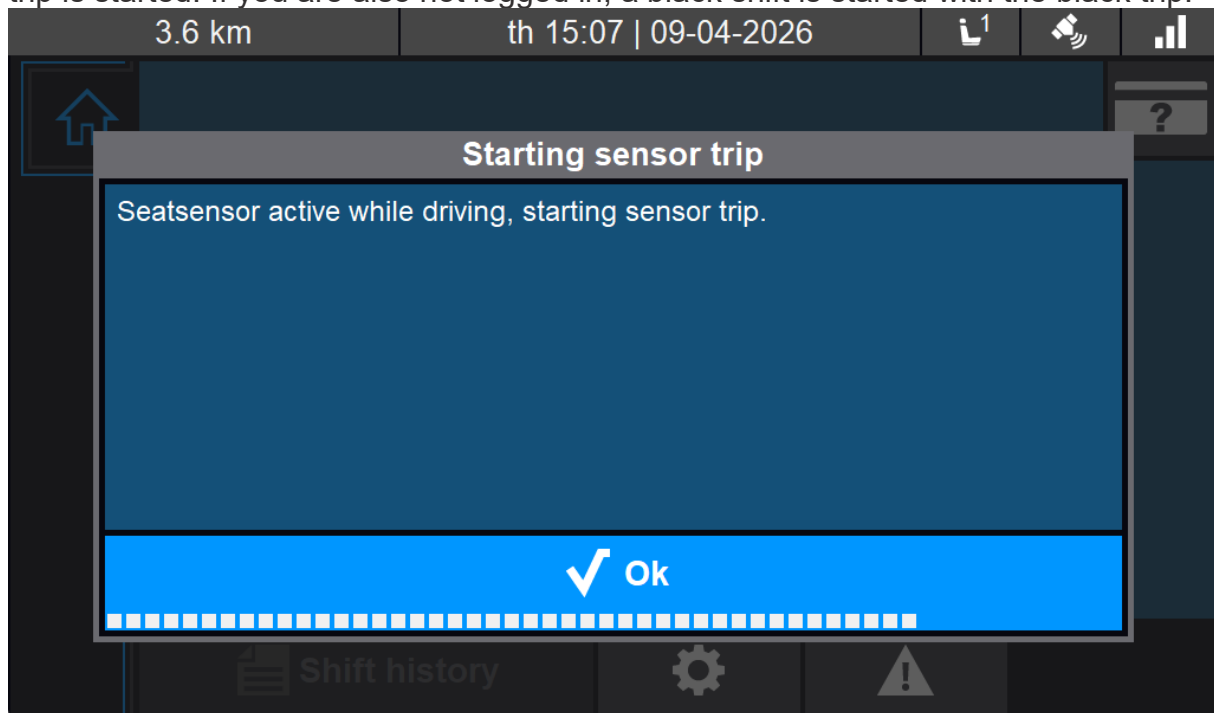
Send a message to the back office.

1. Send a custom text message.
2. Send a selected text message.

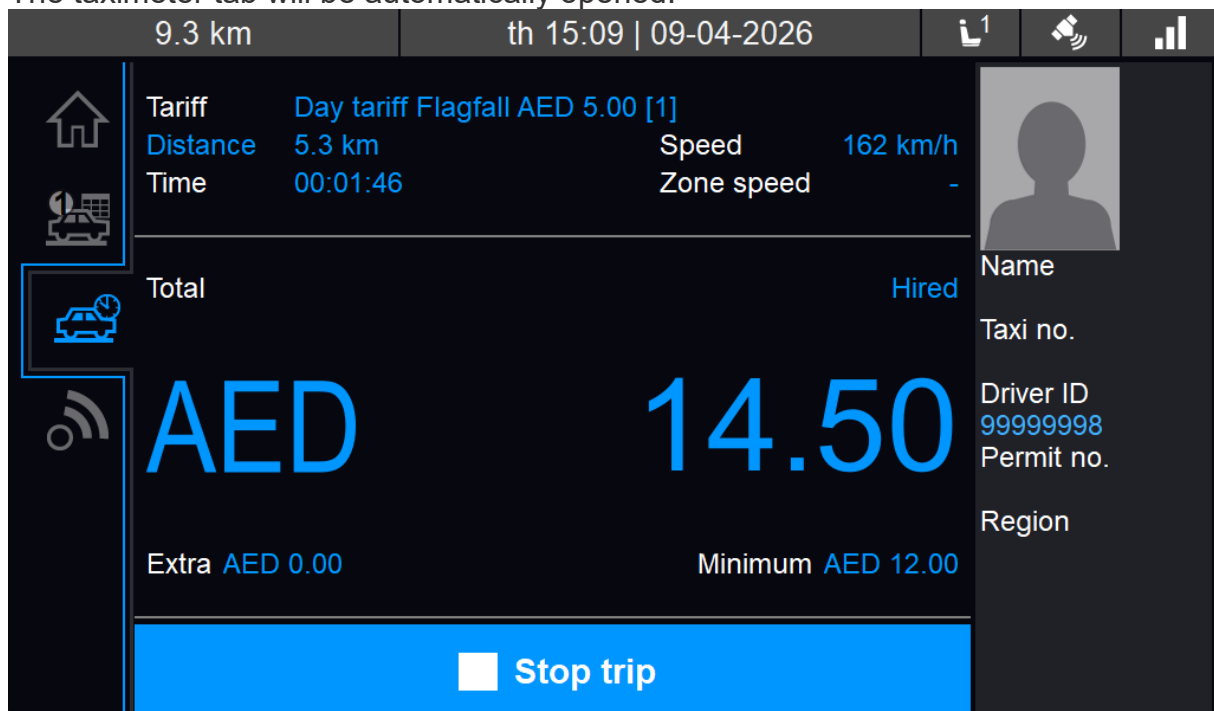


Blackshift/blacktrip

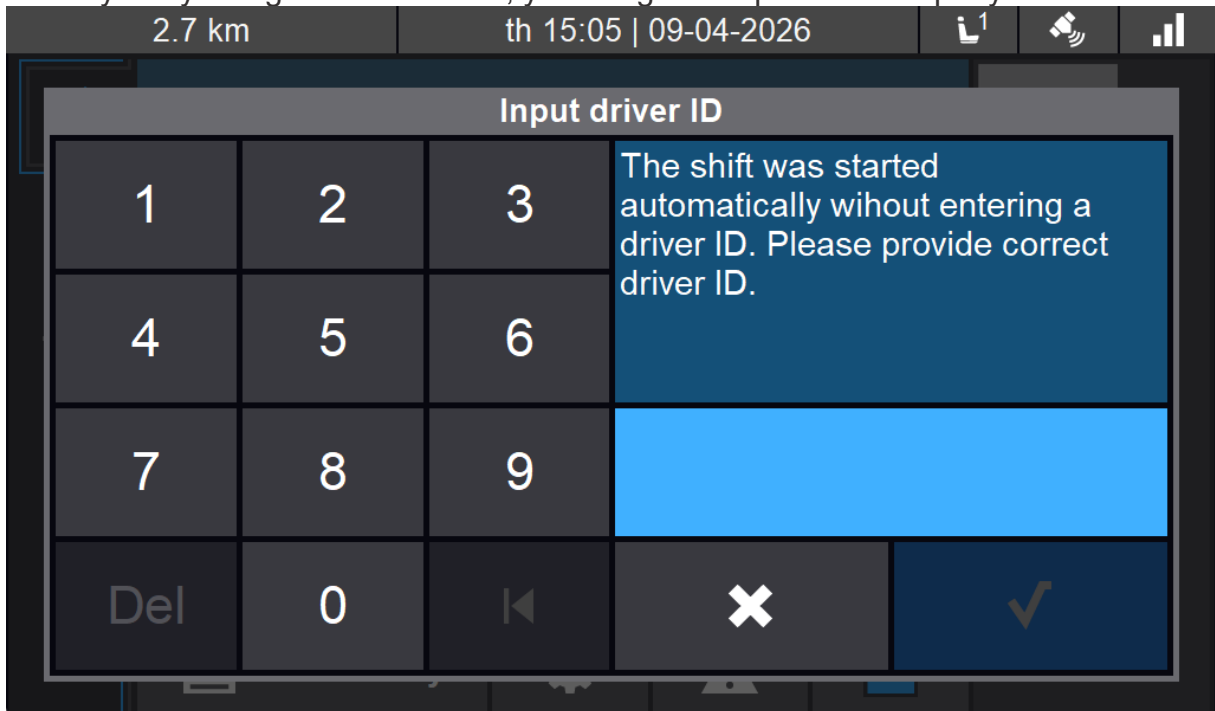
When you pick up a customer and drives off without starting a taximeter trip, a black trip is started. If you are also not logged in, a black shift is started with the black trip.



The taximeter tab will be automatically opened.

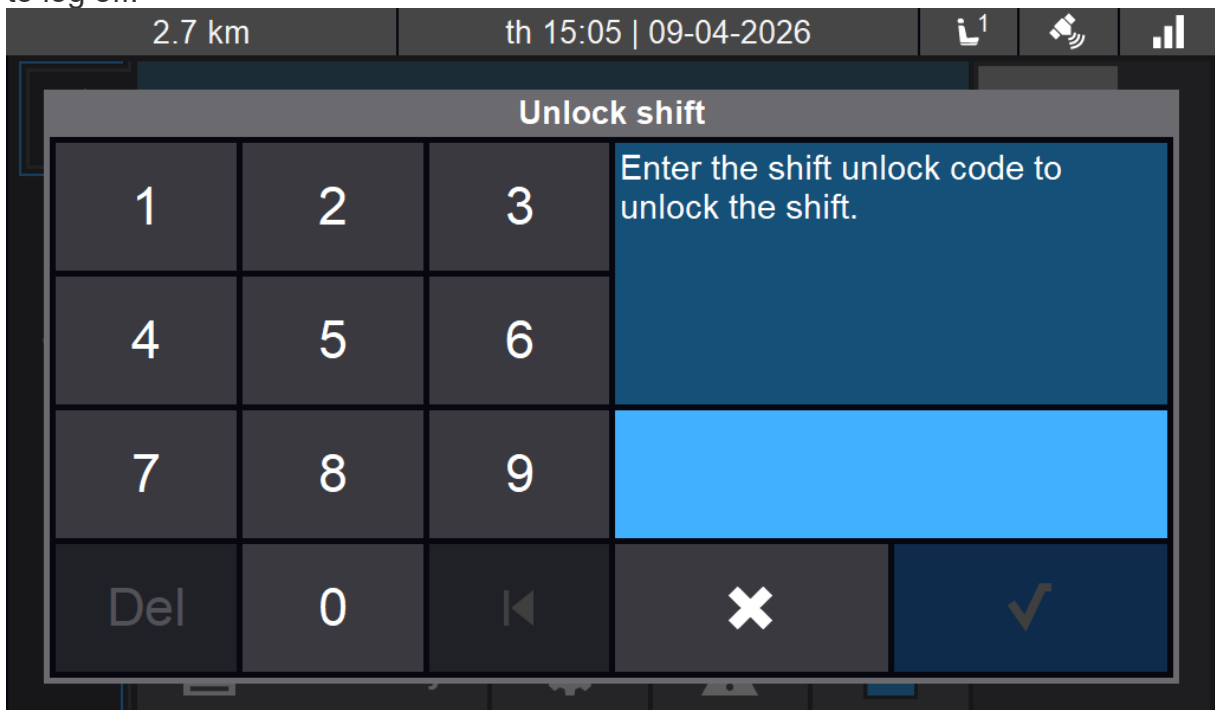


When you try to log off a black shift, you will get the question to input your driver ID.



Input driver ID				
1	2	3	The shift was started automatically without entering a driver ID. Please provide correct driver ID.	
4	5	6		
7	8	9		
Del	0	⬅	✖	✓

After the driver ID has been filled in, a unlock code needs to be entered to be allowed to log off.

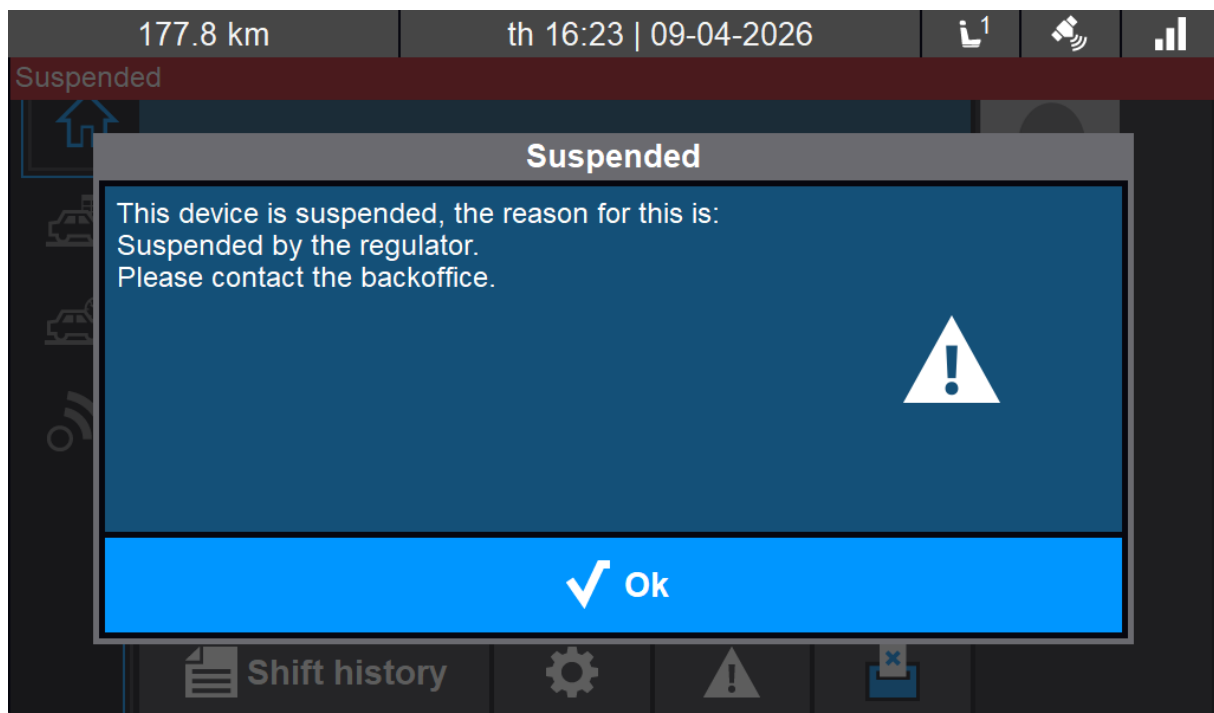


Unlock shift				
1	2	3	Enter the shift unlock code to unlock the shift.	
4	5	6		
7	8	9		
Del	0	⬅	✖	✓

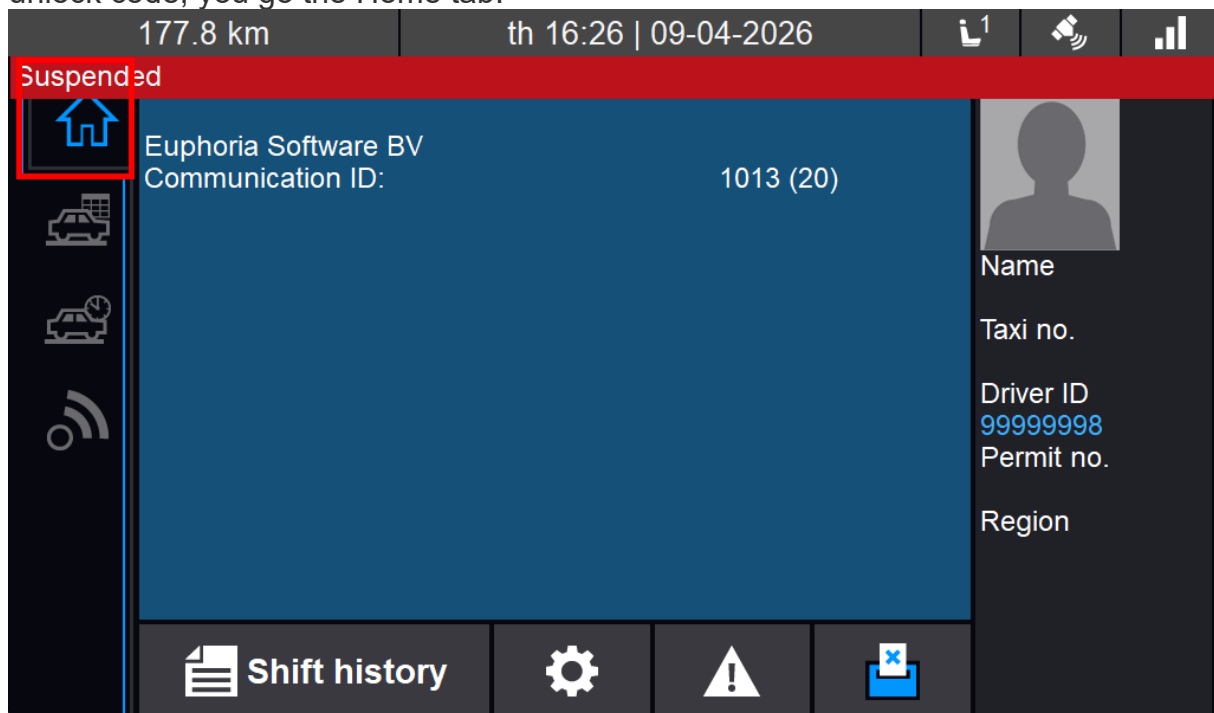
Suspensions

The mdt will go in suspension when you commit a violation.

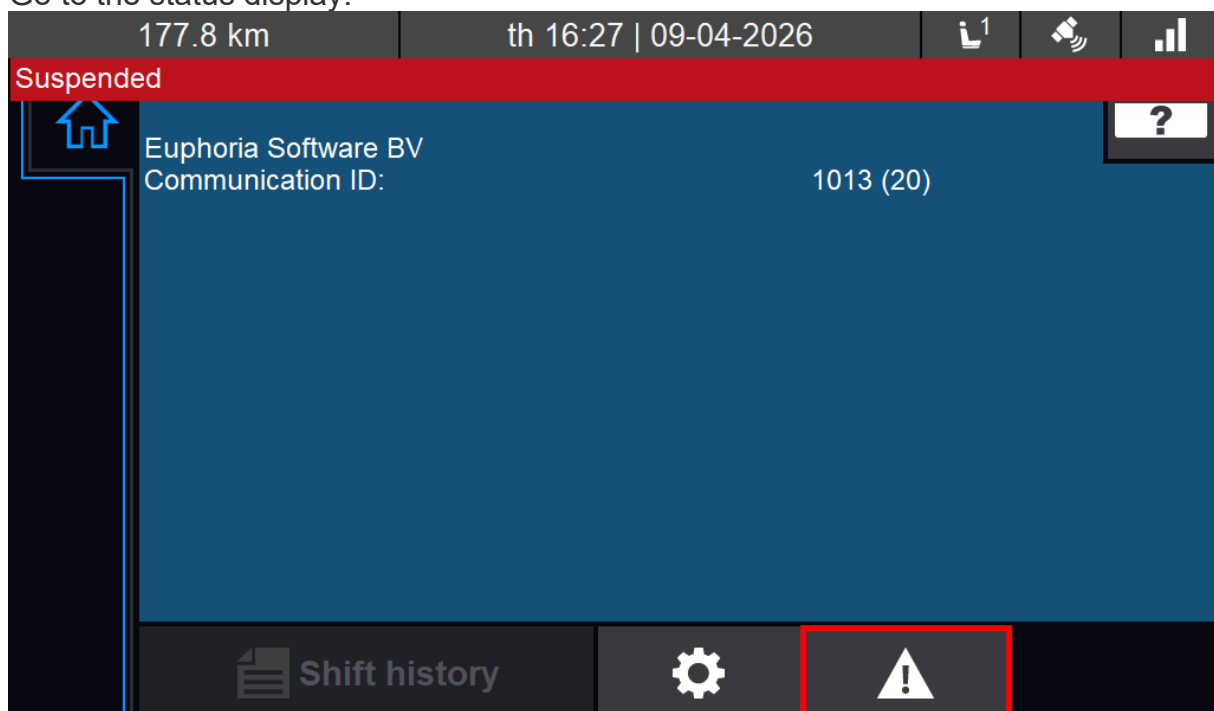
- Trip started in disallowed zone.
- Suspended for speeding.
- Suspended for exceeding maximum zone speed.
- Simcard removed from device.
- Powersupply not connected.
- Suspended by regulator or franchise.



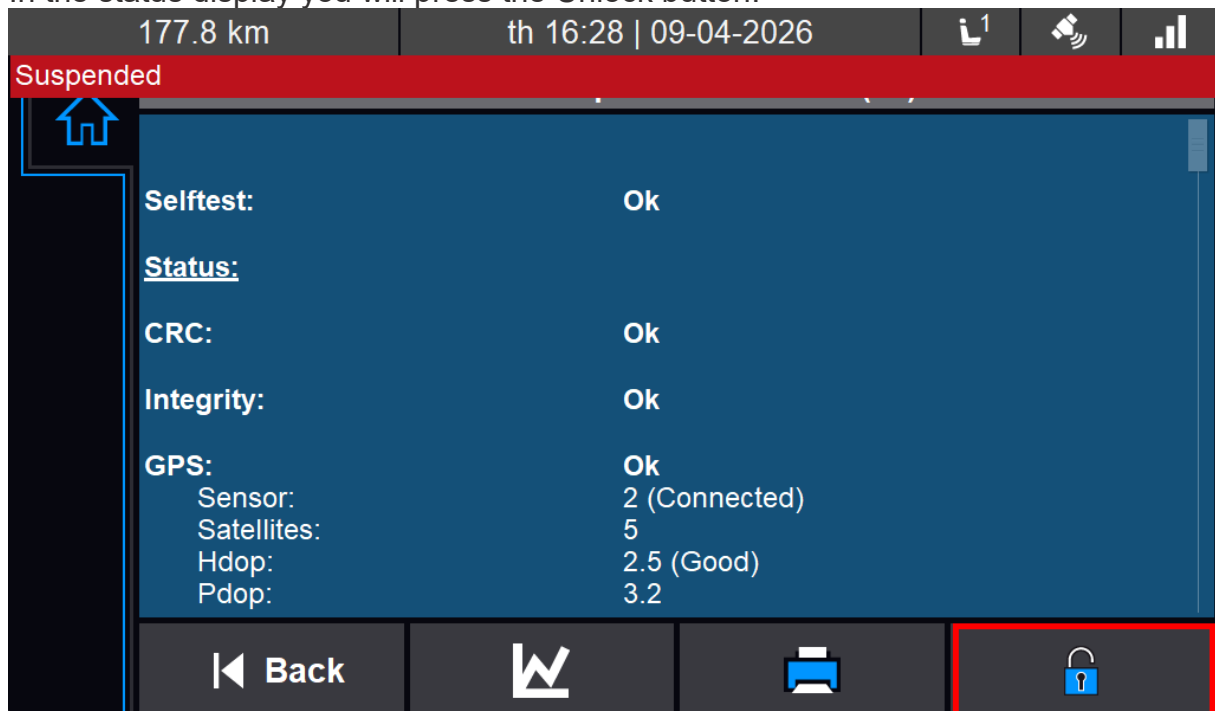
To remove a suspension you will first need to obtain an unlock code. To use the unlock code, you go to the Home tab.



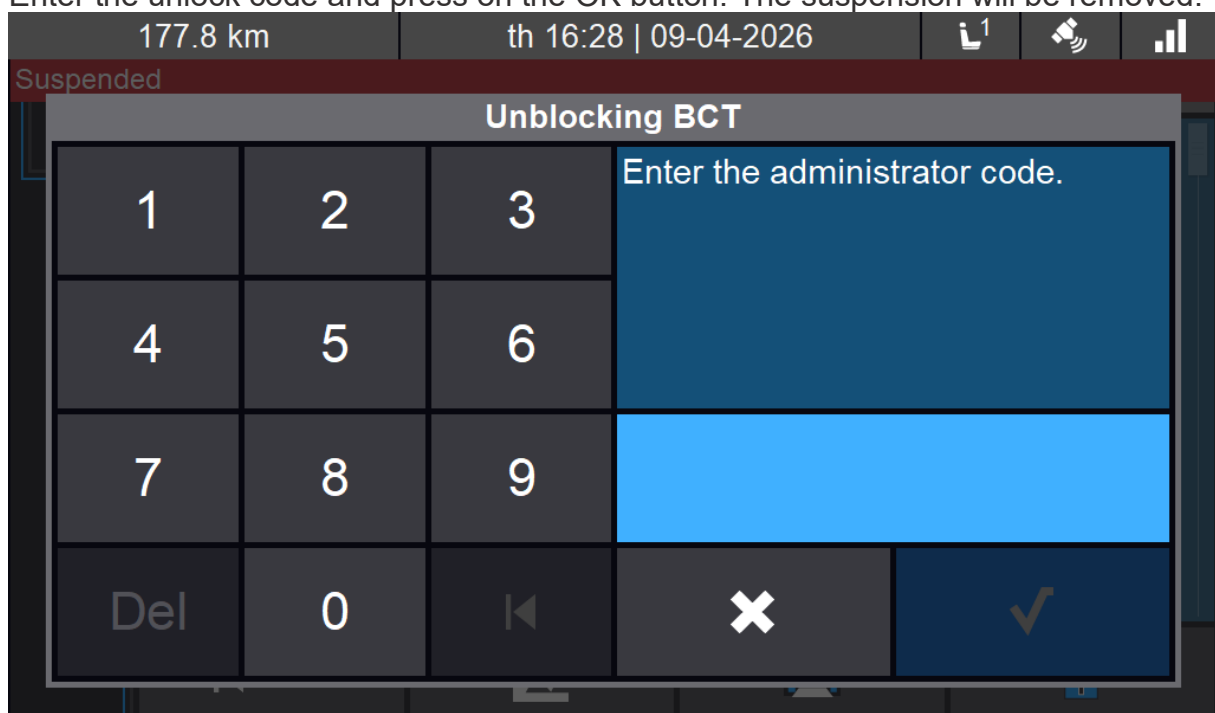
Go to the status display.



In the status display you will press the Unlock button.



Enter the unlock code and press on the OK button. The suspension will be removed.

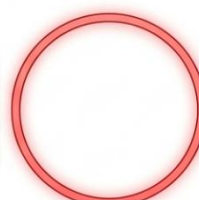
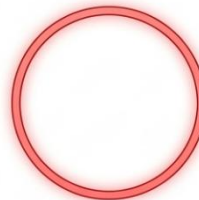
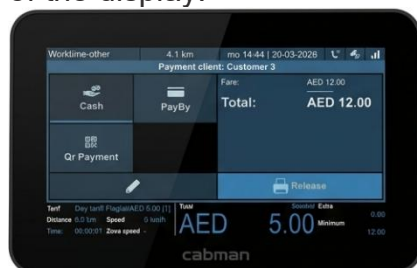


Emirates ID

The Emirates ID discount can only be applied when in the payment screen.



On the payment screen, insert the Emirates ID into the card reader on the right side of the display.



Wait for the Emirates ID to be processed.

Worktime-other	4.1 km	mo 15:14 30-03-2026	 ¹		
One moment please					
The emirates ID is being processed					
✕ Cancel					
Tariff	Day tariff Flagfall AED 5.00 [1]	Total	Stopped	Extra	
Distance	0.0 km	Speed	0 km/h	AED	5.00
Time	00:00:02	Zone speed	-	Minimum	12.00

After the Emirates ID is processed a discount is applied. The Emirates ID can be removed from the display.

4.1 km	mo 15:36 30-03-2026	 ¹			
Payment client: Customer 1					
 Cash	 PayBy	Fare: AED 12.00 Discount: - AED 6.00 Total: AED 6.00			
 Qr Payment					
		 Release			
Tariff	Day tariff Flagfall AED 5.00 [1]	Total	Stopped	Extra	
Distance	0.0 km	Speed	0 km/h	AED	5.00
Time	00:00:01	Zone speed	-	Minimum	12.00

